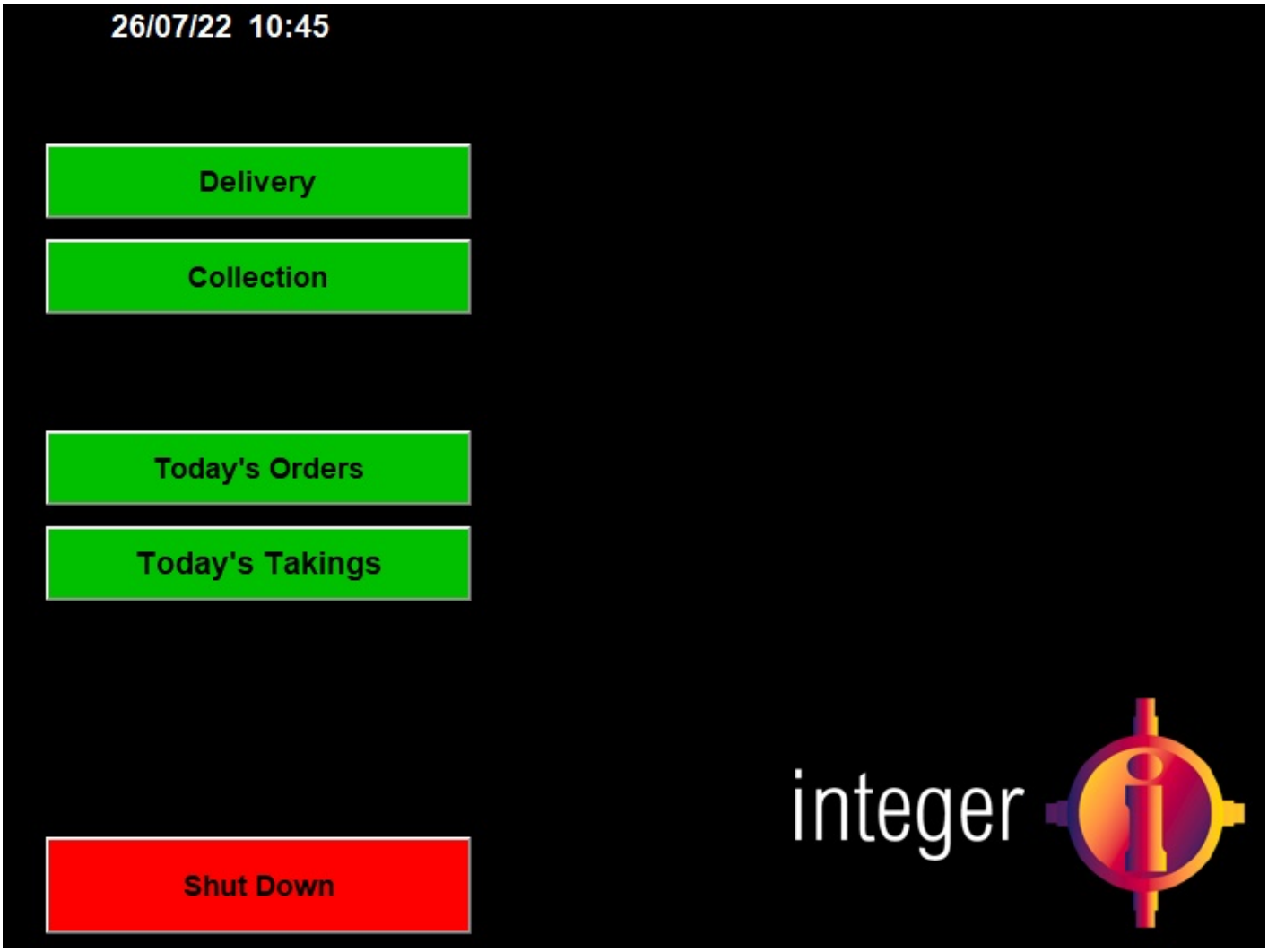
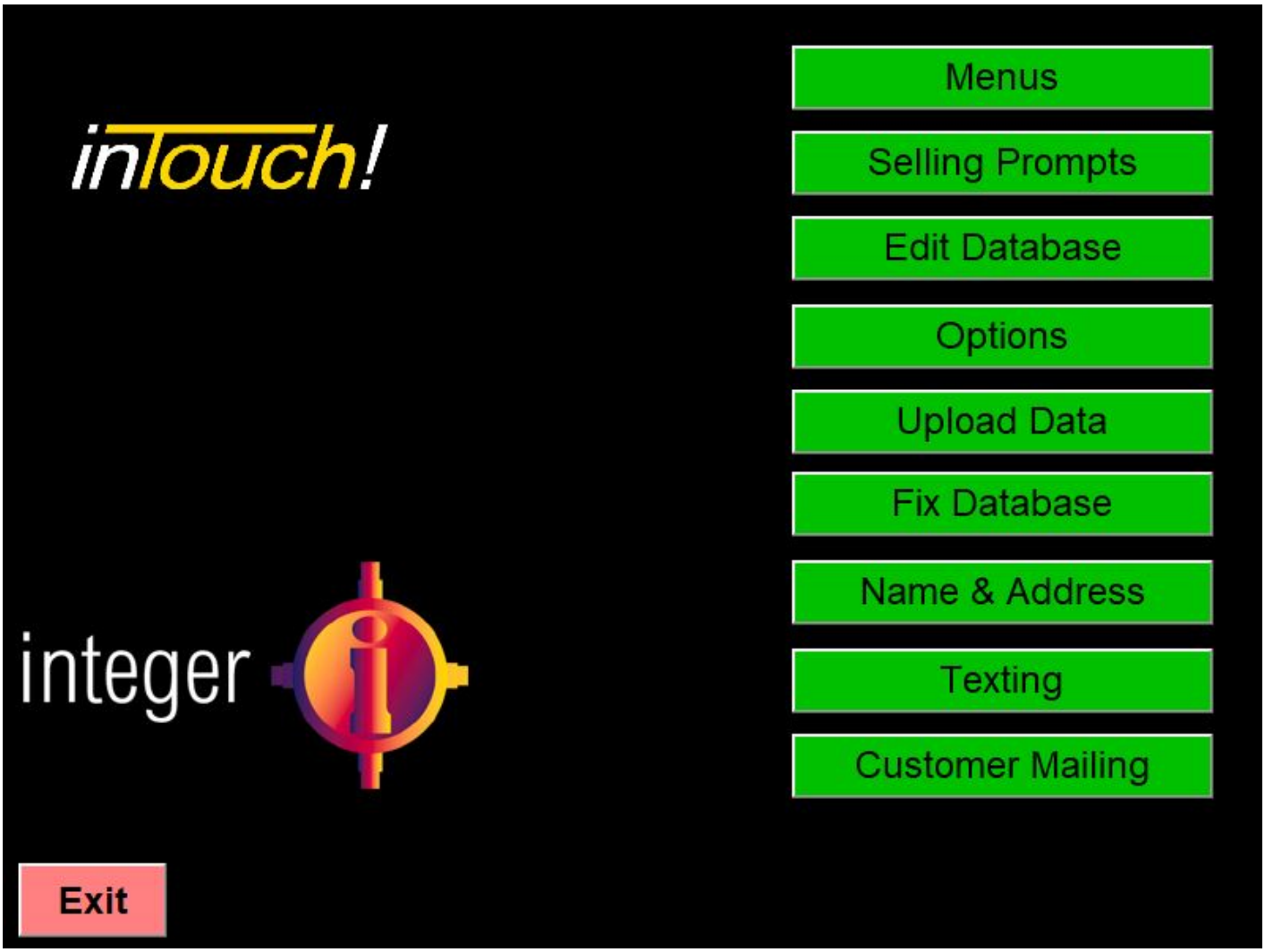
Main System

The Call Centre has ccmain.exe in the winci folder after intouch has been installed.

If you create a shortcut to ccmain.exe you will see the following,

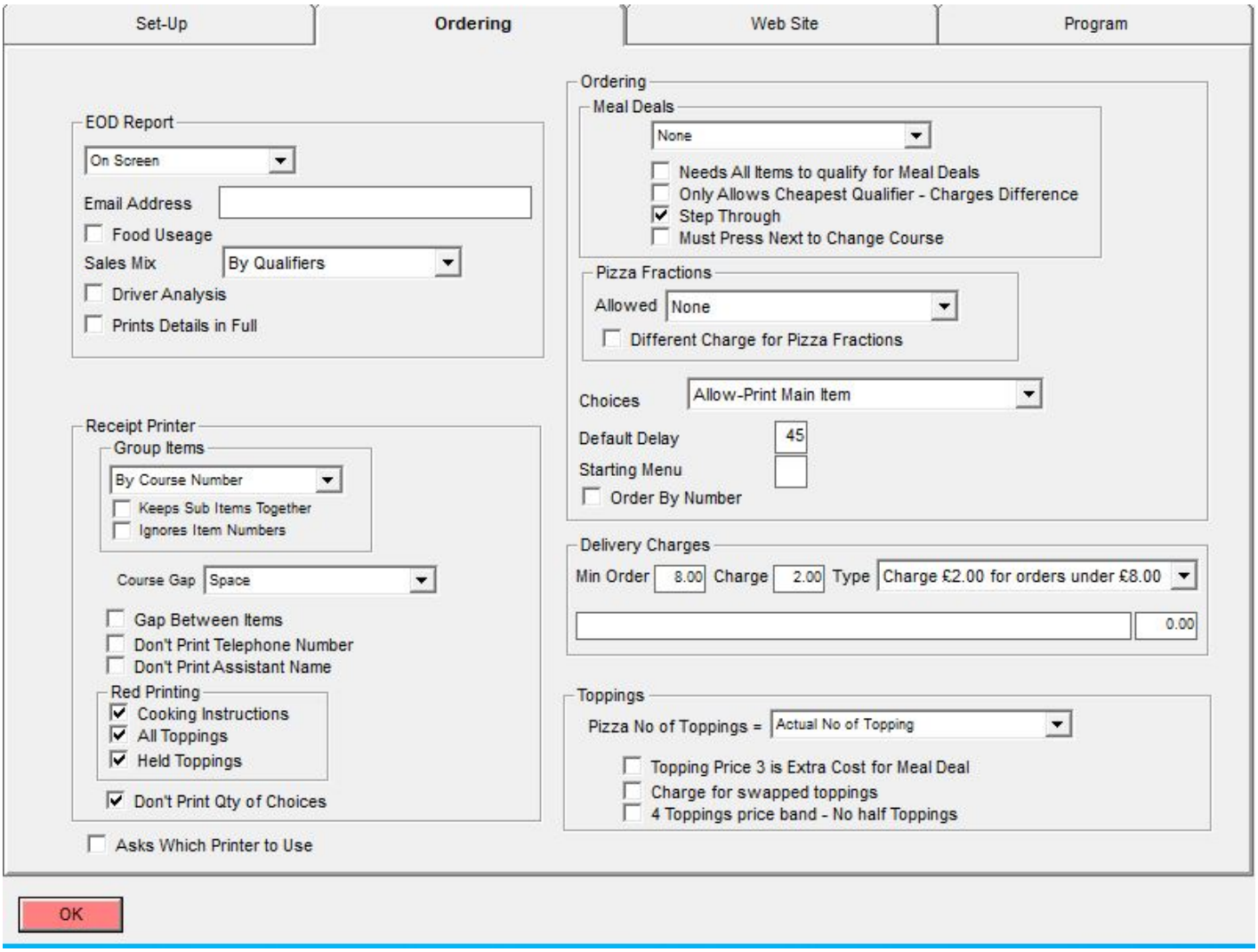


If you create another shortcut with /CC after wcimain,exe it will be a shortcut for the setup and clicking on it you will see the following,



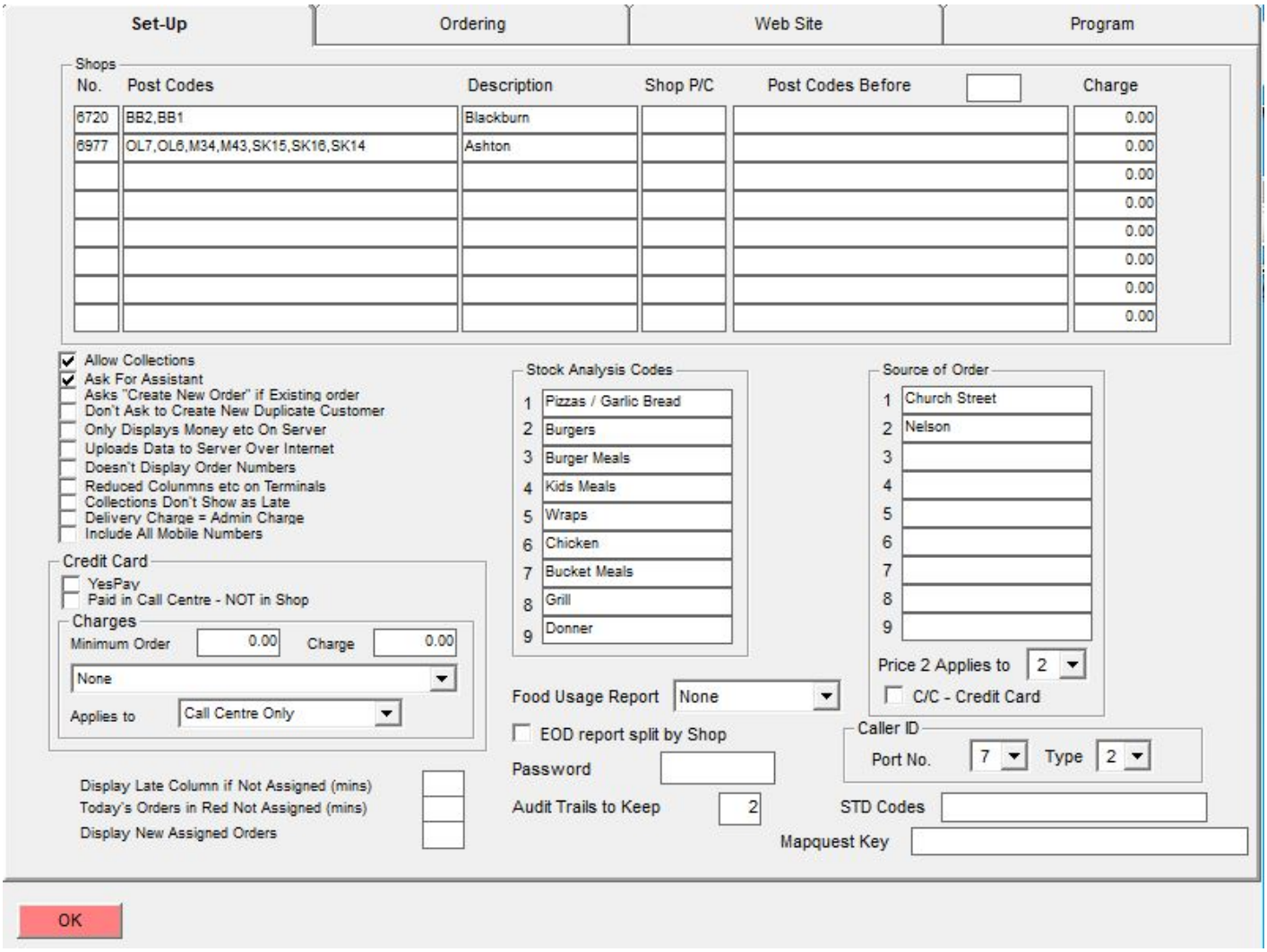
This is similar to the occasional menu on intouch. The Menus button will allow you to change items descriptions or prices or add items. The selling Prompts and Edit Database work the same as the normal program. The options are different and I will show that bellow. The rest of the buttons work the same as the normal program.

If you go into the options the first page you will see the ordering tab.



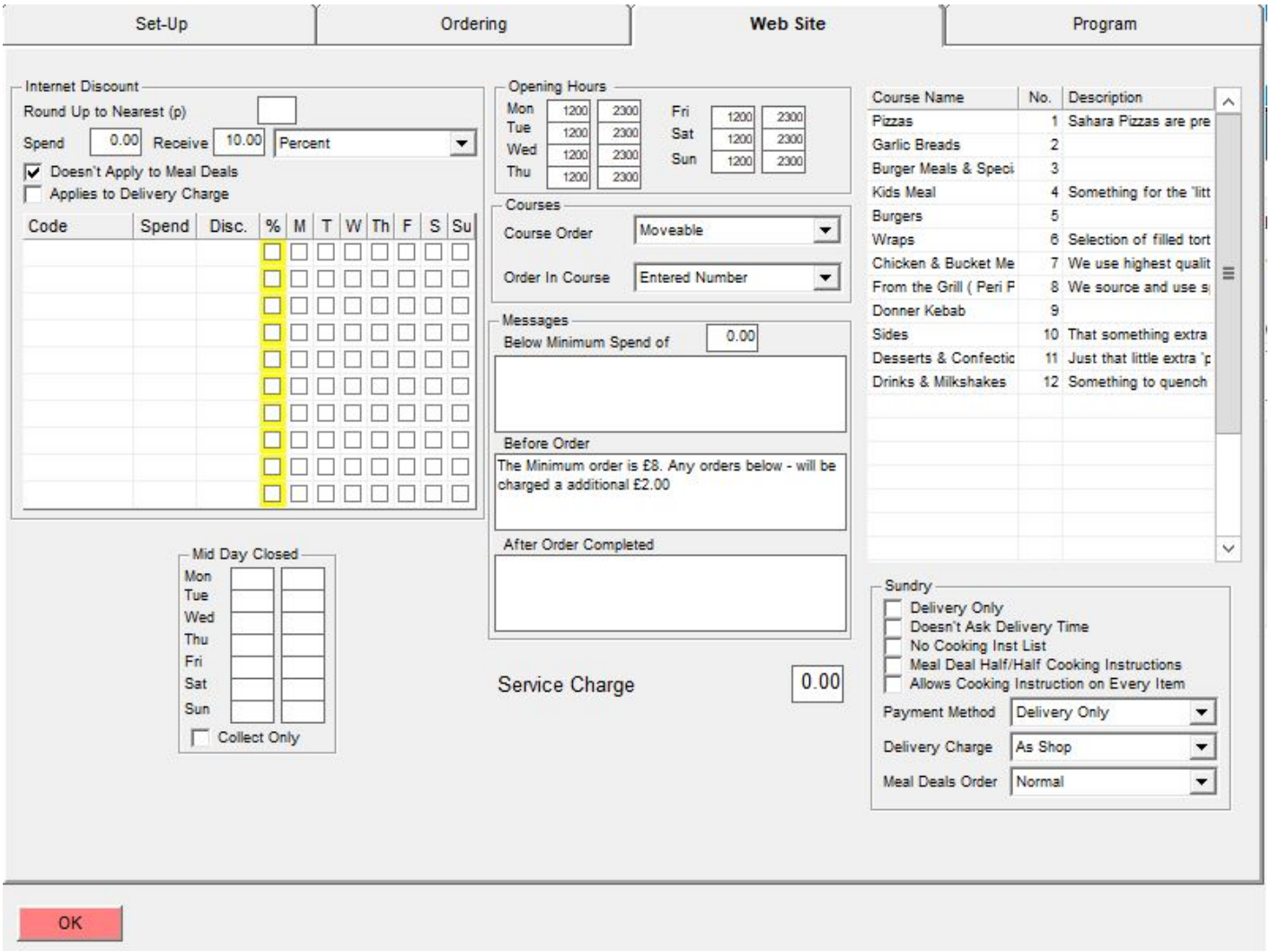
The options on here are similar to intouch and all self explanatory.

The setup Tab looks as below,



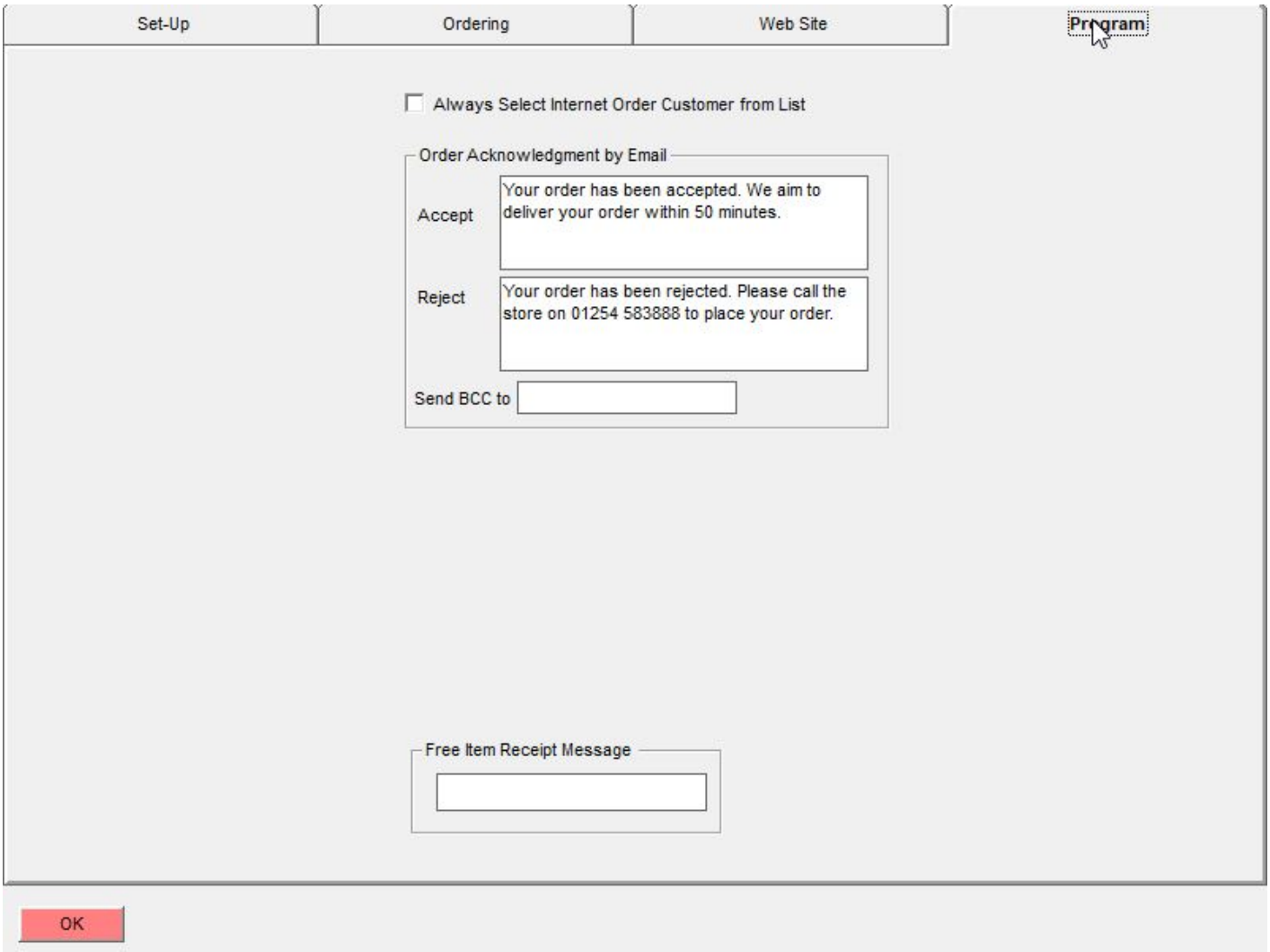
The Shops table is the most important, It has a column called No. that will have the license number of the shop and then a postcodes box that will dictate which orders will go to which shop. There is then a description box where the description of the shop is entered. The Shop P/C is the postcode of the shop. The Post Codes Before has a box next to it for a time and if this is filled in you can say before a certain time send certain postcodes to a different shop (This is usually for when a certain shop is closed until later so the delivery orders before a certain time go to another shop. The Charge column lets you set a delivery charge for the different shops.

The Website tab is shown bellow.



The options here are to do with how the online orders are dealt with or how they look and are similar to the internet options in the normal program.

The Program tab is shown bellow.



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