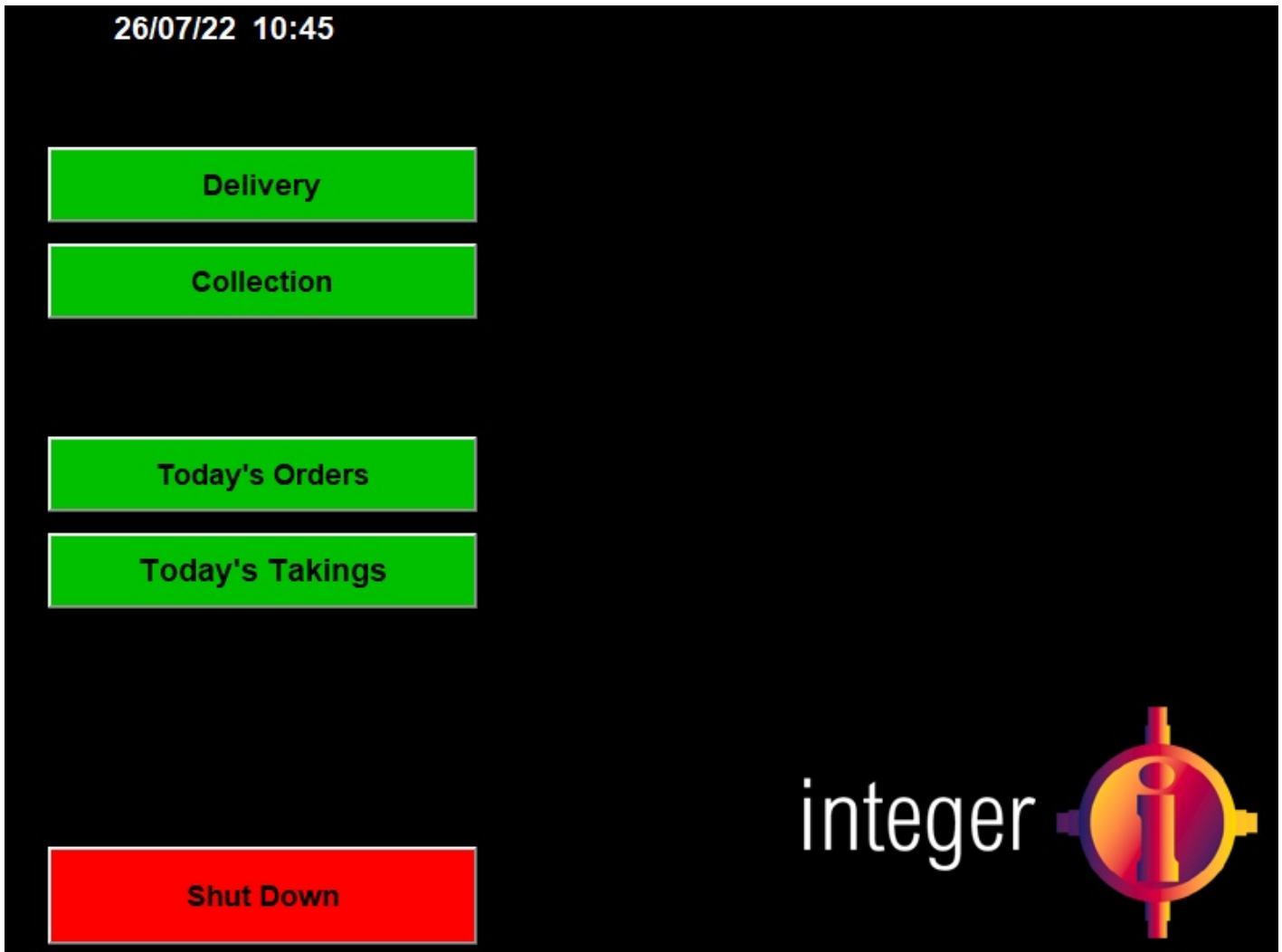


Main System

The Call Centre has ccmain.exe in the winci folder after intouch has been installed.

If you create a shortcut to ccmain.exe you will see the following,



If you create another shortcut with /CC after wcimain.exe it will be a shortcut for the setup and clicking on it you will see the following,



This is similar to the occasional menu on intouch. The Menus button will allow you to change items descriptions or prices or add items. The selling Prompts and Edit Database work the same as the normal program. The options are different and I will show that bellow. The rest of the buttons work the same as the normal program.

If you go into the options the first page you will see the ordering tab.

Set-Up	Ordering	Web Site	Program
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> EOD Report <div style="display: flex; justify-content: space-between;"> On Screen ▼ </div> <div style="margin-top: 5px;"> Email Address <input style="width: 100%;" type="text"/> </div> <div style="margin-top: 5px;"> <input type="checkbox"/> Food Usage </div> <div style="margin-top: 5px;"> Sales Mix By Qualifiers ▼ </div> <div style="margin-top: 5px;"> <input type="checkbox"/> Driver Analysis </div> <div style="margin-top: 5px;"> <input type="checkbox"/> Prints Details in Full </div> </div> <div style="border: 1px solid black; padding: 5px;"> Receipt Printer <div style="display: flex; justify-content: space-between;"> Group Items ▼ </div> <div style="margin-top: 5px;"> By Course Number ▼ </div> <div style="margin-top: 5px;"> <input type="checkbox"/> Keeps Sub Items Together <input type="checkbox"/> Ignores Item Numbers </div> <div style="margin-top: 10px;"> Course Gap Space ▼ </div> <div style="margin-top: 5px;"> <input type="checkbox"/> Gap Between Items <input type="checkbox"/> Don't Print Telephone Number <input type="checkbox"/> Don't Print Assistant Name </div> <div style="margin-top: 5px;"> Red Printing <input checked="" type="checkbox"/> Cooking Instructions <input checked="" type="checkbox"/> All Toppings <input checked="" type="checkbox"/> Held Toppings <input checked="" type="checkbox"/> Don't Print Qty of Choices </div> <div style="margin-top: 10px;"> <input type="checkbox"/> Asks Which Printer to Use </div> </div>	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> Ordering <div style="display: flex; justify-content: space-between;"> Meal Deals ▼ </div> <div style="margin-top: 5px;"> None ▼ </div> <div style="margin-top: 5px;"> <input type="checkbox"/> Needs All Items to qualify for Meal Deals <input type="checkbox"/> Only Allows Cheapest Qualifier - Charges Difference <input checked="" type="checkbox"/> Step Through <input type="checkbox"/> Must Press Next to Change Course </div> </div> <div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> Pizza Fractions <div style="display: flex; justify-content: space-between;"> Allowed ▼ </div> <div style="margin-top: 5px;"> None ▼ </div> <div style="margin-top: 5px;"> <input type="checkbox"/> Different Charge for Pizza Fractions </div> </div> <div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> Choices Allow-Print Main Item ▼ </div> <div style="margin-bottom: 10px;"> Default Delay 45 Starting Menu <input type="checkbox"/> Order By Number </div> <div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> Delivery Charges <div style="display: flex; justify-content: space-between;"> Min Order 8.00 Charge 2.00 Type Charge £2.00 for orders under £8.00 ▼ </div> <div style="margin-top: 5px;"> <div style="border: 1px solid black; width: 100%; height: 20px;"></div> 0.00 </div> </div> <div style="border: 1px solid black; padding: 5px;"> Toppings <div style="display: flex; justify-content: space-between;"> Pizza No of Toppings = ▼ </div> <div style="margin-top: 5px;"> Actual No of Topping ▼ </div> <div style="margin-top: 5px;"> <input type="checkbox"/> Topping Price 3 is Extra Cost for Meal Deal <input type="checkbox"/> Charge for swapped toppings <input type="checkbox"/> 4 Toppings price band - No half Toppings </div> </div>		

OK

The options on here are similar to intouch and all self explanatory.

The setup Tab looks as below,

Set-Up	Ordering	Web Site	Program																																																																																																																																																																																																																																									
<p>Internet Discount</p> <p>Round Up to Nearest (p) <input type="text"/></p> <p>Spend <input type="text" value="0.00"/> Receive <input type="text" value="10.00"/> Percent <input type="text"/></p> <p><input checked="" type="checkbox"/> Doesn't Apply to Meal Deals <input type="checkbox"/> Applies to Delivery Charge</p> <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Code</th> <th>Spend</th> <th>Disc.</th> <th>%</th> <th>M</th> <th>T</th> <th>W</th> <th>Th</th> <th>F</th> <th>S</th> <th>Su</th> </tr> </thead> <tbody> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> </tbody> </table> <div style="margin-top: 10px;"> <p>Mid Day Closed</p> <table border="1" style="width:100%; 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height: 40px; margin: 5px;"></div> <p>Before Order</p> <p>The Minimum order is £8. Any orders below - will be charged a additional £2.00</p> <p>After Order Completed</p> <div style="border: 1px solid black; height: 40px; margin: 5px;"></div> <div style="margin-top: 20px;"> <p>Service Charge <input type="text" value="0.00"/></p> </div>	Mon	<input type="text" value="1200"/>	<input type="text" value="2300"/>	Fri	<input type="text" value="1200"/>	<input type="text" value="2300"/>	Tue	<input type="text" value="1200"/>	<input type="text" value="2300"/>	Sat	<input type="text" value="1200"/>	<input type="text" value="2300"/>	Wed	<input type="text" value="1200"/>	<input type="text" value="2300"/>	Sun	<input type="text" value="1200"/>	<input type="text" value="2300"/>	Thu	<input type="text" value="1200"/>	<input type="text" value="2300"/>				<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Course Name</th> <th>No.</th> <th>Description</th> </tr> </thead> <tbody> <tr><td>Pizzas</td><td>1</td><td>Sahara Pizzas are pre</td></tr> <tr><td>Garlic Breads</td><td>2</td><td></td></tr> <tr><td>Burger Meals & Speci</td><td>3</td><td></td></tr> <tr><td>Kids Meal</td><td>4</td><td>Something for the 'litt</td></tr> <tr><td>Burgers</td><td>5</td><td></td></tr> <tr><td>Wraps</td><td>6</td><td>Selection of filled tort</td></tr> <tr><td>Chicken & Bucket Me</td><td>7</td><td>We use highest qualit</td></tr> <tr><td>From the Grill (Peri F</td><td>8</td><td>We source and use s</td></tr> <tr><td>Donner Kebab</td><td>9</td><td></td></tr> <tr><td>Sides</td><td>10</td><td>That something extra</td></tr> <tr><td>Desserts & Confectio</td><td>11</td><td>Just that little extra 'p</td></tr> <tr><td>Drinks & Milkshakes</td><td>12</td><td>Something to quench</td></tr> <tr><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td></tr> </tbody> </table> <div style="margin-top: 10px;"> <p>Sundry</p> <p><input type="checkbox"/> Delivery Only</p> <p><input type="checkbox"/> Doesn't Ask Delivery Time</p> <p><input type="checkbox"/> No Cooking Inst List</p> <p><input type="checkbox"/> Meal Deal Half/Half Cooking Instructions</p> <p><input type="checkbox"/> Allows Cooking Instruction on Every Item</p> <p>Payment Method <input type="text" value="Delivery Only"/></p> <p>Delivery Charge <input type="text" value="As Shop"/></p> <p>Meal Deals Order <input type="text" value="Normal"/></p> </div>	Course Name	No.	Description	Pizzas	1	Sahara Pizzas are pre	Garlic Breads	2		Burger Meals & Speci	3		Kids Meal	4	Something for the 'litt	Burgers	5		Wraps	6	Selection of filled tort	Chicken & Bucket Me	7	We use highest qualit	From the Grill (Peri F	8	We source and use s	Donner Kebab	9		Sides	10	That something extra	Desserts & Confectio	11	Just that little extra 'p	Drinks & Milkshakes	12	Something to quench																		
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OK

The options here are to do with how the online orders are dealt with or how they look and are similar to the internet options in the normal program.

The Program tab is shown bellow.

Set-Up	Ordering	Web Site	Program
<div><input type="checkbox"/> Always Select Internet Order Customer from List</div> <div><div>Order Acknowledgment by Email</div><div><div>Accept</div><div>Your order has been accepted. We aim to deliver your order within 50 minutes.</div></div><div><div>Reject</div><div>Your order has been rejected. Please call the store on 01254 583888 to place your order.</div></div><div><div>Send BCC to</div><div></div></div></div>			

Free Item Receipt Message

OK

Revision #4

Created Tue, Jul 26, 2022 9:38 AM by [Simon](#)

Updated Tue, Jul 26, 2022 10:32 AM by [Simon](#)