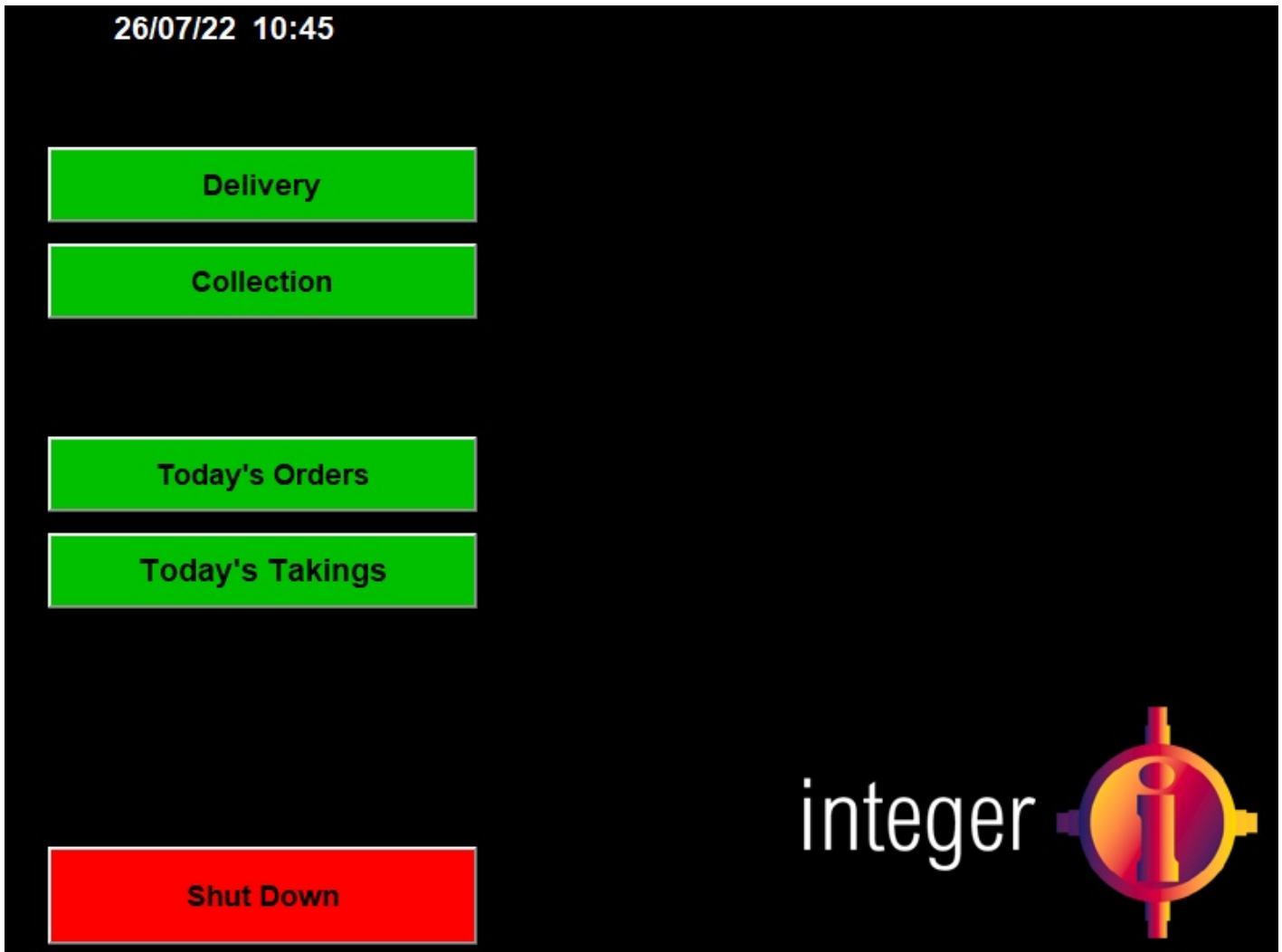


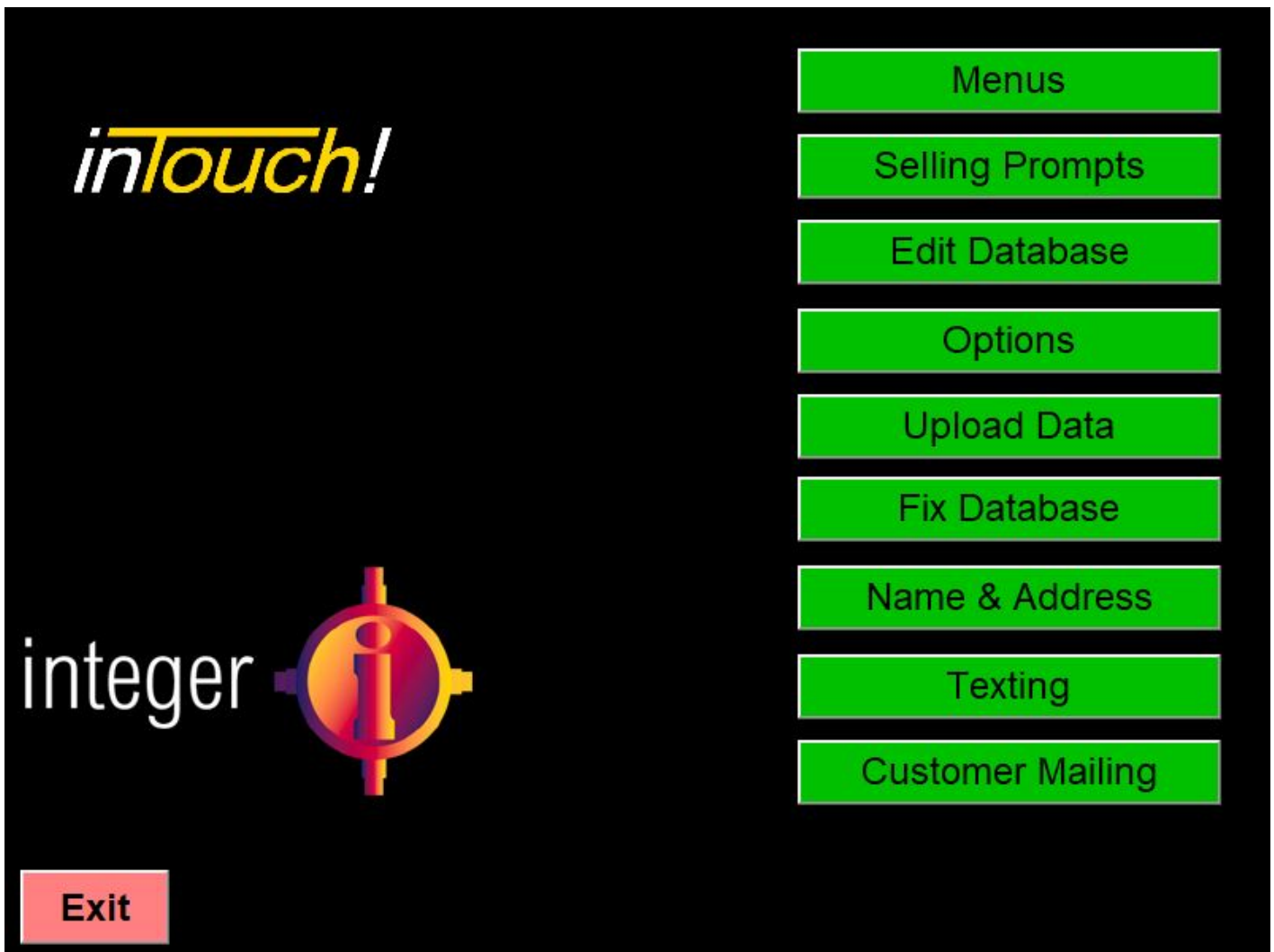
Main System

The Call Centre has ccmain.exe in the winci folder after intouch has been installed.

If you create a shortcut to ccmain.exe you will see the following,



If you create another shortcut with /CC after wcimain.exe it will be a shortcut for the setup and clicking on it you will see the following,



This is similar to the occasional menu on intouch. The Menus button will allow you to change items descriptions or prices or add items. The selling Prompts and Edit Database work the same as the normal program. The options are different and I will show that bellow. The rest of the buttons work the same as the normal program.

If you go into the options the first page you will see the ordering tab.

| Set-Up | Ordering | Web Site | Program |
|--|----------|----------|---------|
| <div> <div> EOD Report On Screen <input type="button" value="v"/> Email Address <input type="text"/> <input type="checkbox"/> Food Usage Sales Mix <input type="button" value="By Qualifiers"/> <input type="button" value="v"/> <input type="checkbox"/> Driver Analysis <input type="checkbox"/> Prints Details in Full </div> <div> Receipt Printer Group Items <input type="button" value="By Course Number"/> <input type="button" value="v"/> <input type="checkbox"/> Keeps Sub Items Together <input type="checkbox"/> Ignores Item Numbers Course Gap <input type="button" value="Space"/> <input type="button" value="v"/> <input type="checkbox"/> Gap Between Items <input type="checkbox"/> Don't Print Telephone Number <input type="checkbox"/> Don't Print Assistant Name Red Printing <input checked="" type="checkbox"/> Cooking Instructions <input checked="" type="checkbox"/> All Toppings <input checked="" type="checkbox"/> Held Toppings <input checked="" type="checkbox"/> Don't Print Qty of Choices <input type="checkbox"/> Asks Which Printer to Use </div> </div> | | | |
| <div> <div> Ordering Meal Deals <input type="button" value="None"/> <input type="button" value="v"/> <input type="checkbox"/> Needs All Items to qualify for Meal Deals <input type="checkbox"/> Only Allows Cheapest Qualifier - Charges Difference <input checked="" type="checkbox"/> Step Through <input type="checkbox"/> Must Press Next to Change Course Pizza Fractions Allowed <input type="button" value="None"/> <input type="button" value="v"/> <input type="checkbox"/> Different Charge for Pizza Fractions Choices <input type="button" value="Allow-Print Main Item"/> <input type="button" value="v"/> Default Delay <input type="text" value="45"/> Starting Menu <input type="text"/> <input type="checkbox"/> Order By Number </div> <div> Delivery Charges Min Order <input type="text" value="8.00"/> Charge <input type="text" value="2.00"/> Type <input type="button" value="Charge £2.00 for orders under £8.00"/> <input type="button" value="v"/> <input type="text"/> <input type="text" value="0.00"/> </div> <div> Toppings Pizza No of Toppings = <input type="button" value="Actual No of Topping"/> <input type="button" value="v"/> <input type="checkbox"/> Topping Price 3 is Extra Cost for Meal Deal <input type="checkbox"/> Charge for swapped toppings <input type="checkbox"/> 4 Toppings price band - No half Toppings </div> </div> | | | |
| <input type="button" value="OK"/> | | | |

The options on here are similar to intouch and all self explanatory.

The setup Tab looks as below,

| Set-Up | Ordering | Web Site | Program | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p>Internet Discount</p> <p>Round Up to Nearest (p) <input type="text"/></p> <p>Spend <input type="text" value="0.00"/> Receive <input type="text" value="10.00"/> Percent <input type="text"/></p> <p><input checked="" type="checkbox"/> Doesn't Apply to Meal Deals <input type="checkbox"/> Applies to Delivery Charge</p> <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Code</th> <th>Spend</th> <th>Disc.</th> <th>%</th> <th>M</th> <th>T</th> <th>W</th> <th>Th</th> <th>F</th> <th>S</th> <th>Su</th> </tr> </thead> <tbody> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td> </td><td> </td><td> </td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> </tbody> </table> <div style="margin-top: 10px;"> <p>Mid Day Closed</p> <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Mon</th> <th>Tue</th> <th>Wed</th> <th>Thu</th> <th>Fri</th> <th>Sat</th> <th>Sun</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> </tbody> </table> <p><input type="checkbox"/> Collect Only</p> </div> </div> <div style="width: 45%;"> <p>Opening Hours</p> <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Mon</th> <th>1200</th> <th>2300</th> <th>Fri</th> <th>1200</th> <th>2300</th> </tr> </thead> <tbody> <tr> <td>Tue</td> <td>1200</td> <td>2300</td> <td>Sat</td> <td>1200</td> <td>2300</td> </tr> <tr> <td>Wed</td> <td>1200</td> <td>2300</td> <td>Sun</td> <td>1200</td> <td>2300</td> </tr> <tr> <td>Thu</td> <td>1200</td> <td>2300</td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>Courses</p> <p>Course Order <input type="text" value="Moveable"/></p> <p>Order In Course <input type="text" value="Entered Number"/></p> <p>Messages</p> <p>Below Minimum Spend of <input type="text" value="0.00"/></p> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> <p>Before Order</p> <p>The Minimum order is £8. Any orders below - will be charged a additional £2.00</p> <p>After Order Completed</p> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> <p style="text-align: right; margin-top: 20px;">Service Charge <input type="text" value="0.00"/></p> </div> </div> <div style="width: 45%;"> <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Course Name</th> <th>No.</th> <th>Description</th> </tr> </thead> <tbody> <tr><td>Pizzas</td><td>1</td><td>Sahara Pizzas are pre</td></tr> <tr><td>Garlic Breads</td><td>2</td><td></td></tr> <tr><td>Burger Meals & Speci</td><td>3</td><td></td></tr> <tr><td>Kids Meal</td><td>4</td><td>Something for the 'litt</td></tr> <tr><td>Burgers</td><td>5</td><td></td></tr> <tr><td>Wraps</td><td>6</td><td>Selection of filled tort</td></tr> <tr><td>Chicken & Bucket Me</td><td>7</td><td>We use highest qualit</td></tr> <tr><td>From the Grill (Peri F</td><td>8</td><td>We source and use s</td></tr> <tr><td>Donner Kebab</td><td>9</td><td></td></tr> <tr><td>Sides</td><td>10</td><td>That something extra</td></tr> <tr><td>Desserts & Confectio</td><td>11</td><td>Just that little extra 'p</td></tr> <tr><td>Drinks & Milkshakes</td><td>12</td><td>Something to quench</td></tr> <tr><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td></tr> </tbody> </table> <div style="margin-top: 10px;"> <p>Sundry</p> <p><input type="checkbox"/> Delivery Only</p> <p><input type="checkbox"/> Doesn't Ask Delivery Time</p> <p><input type="checkbox"/> No Cooking Inst List</p> <p><input type="checkbox"/> Meal Deal Half/Half Cooking Instructions</p> <p><input type="checkbox"/> Allows Cooking Instruction on Every Item</p> <p>Payment Method <input type="text" value="Delivery Only"/></p> <p>Delivery Charge <input type="text" value="As Shop"/></p> <p>Meal Deals Order <input type="text" value="Normal"/></p> </div> </div> | | | | Code | Spend | Disc. | % | M | T | W | Th | F | S | Su | | | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | | <input type="checkbox"/> | <input type="checkbox"/> | <input 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type="checkbox"/> | <input type="checkbox"/> | | | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Mon | Tue | Wed | Thu | Fri | Sat | Sun | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Mon | 1200 | 2300 | Fri | 1200 | 2300 | Tue | 1200 | 2300 | Sat | 1200 | 2300 | Wed | 1200 | 2300 | Sun | 1200 | 2300 | Thu | 1200 | 2300 | | | | Course Name | No. | Description | Pizzas | 1 | Sahara Pizzas are pre | Garlic Breads | 2 | | Burger Meals & Speci | 3 | | Kids Meal | 4 | Something for the 'litt | Burgers | 5 | | Wraps | 6 | Selection of filled tort | Chicken & Bucket Me | 7 | We use highest qualit | From the Grill (Peri F | 8 | We source and use s | Donner Kebab | 9 | | Sides | 10 | That something extra | Desserts & Confectio | 11 | Just that little extra 'p | Drinks & Milkshakes | 12 | Something to quench | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Code | Spend | Disc. | % | M | T | W | Th | F | S | Su | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| | | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| | | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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OK

The options here are to do with how the online orders are dealt with or how they look and are similar to the internet options in the normal program.

The Program tab is shown bellow.

| Set-Up | Ordering | Web Site | Program |
|--|----------|----------|---------|
| <div><input type="checkbox"/> Always Select Internet Order Customer from List</div> <div><div>Order Acknowledgment by Email</div><div><div>Accept</div><div>Your order has been accepted. We aim to deliver your order within 50 minutes.</div></div><div><div>Reject</div><div>Your order has been rejected. Please call the store on 01254 583888 to place your order.</div></div><div><div>Send BCC to</div><div></div></div></div> | | | |

Free Item Receipt Message

OK

Revision #4

Created Tue, Jul 26, 2022 9:38 AM by [Simon](#)

Updated Tue, Jul 26, 2022 10:32 AM by [Simon](#)