

Orders not going through to the receivers

Close the Call Center program

[image-1622026170884.png](#)

Go to file explorer

[image-1622026424753.png](#)

Click on 'This PC'

[image-1622026456198.png](#)

Then Local Disk (C:)

[image-1622026476465.png](#)

Go into the 'WINCI' folder

[image-1622026695653.png](#)

Click on the 'Orders' folder

[image-1622026833411.png](#)

Delete all the files within the 'Orders' folder

[image-1622026919655.png](#)

Open the Call Center program back open

[image-1622026960277.png](#)

Get them to edit an order and ask if the shop received it

Revision #2

Created Tue, Jul 26, 2022 11:22 AM by [Simon](#)

Updated Tue, Jul 26, 2022 11:23 AM by [Simon](#)