Orders not going through to the receivers

Close the Call Center program

image_1622026170884.png

Go to file explorer

image_1622026424753.png

Click on 'This PC'

image_1622026456198.png

Then Local Disk (C:)

image_1622026476465.png

Go into the 'WINCI' folder

image_1622026695653.png

Click on the 'Orders' folder

image_1622026833411.png

Delete all the files within the 'Orders' folder

image_1622026919655.png

Open the Call Center program back open

image_1622026060277.png

Get them to edit an order and ask if the shop received it

Revision #2

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