VOIP phone systems

Below is information that can be sent to customer who ask about getting the caller ID information from VOIP phone systems.

Please ask your VOIP provider to provide another extension. This will enable InTouch to sit a "dummy" phone extension on their line, with the sole purpose of picking up Caller ID.

Then we require following information for the extension:

User, Password, Domain, Outbound Proxy (optional), Port

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We can also work with GoTAPI - your phone provider will have to install this on your computer.

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