

# Only Takeaway showing on the main screen

This can be one of a couple of things.

Either the option in the security section of option is set to something other than "Delivery & Takeaway" or there is no customers file.

If you check the option in the security section of options in 2 at the bottom right you should see the following screen.

The screenshot shows a software interface with a top navigation bar containing: Receipt, Kitchen, Charges, Reports, Restaurant, Order Screen, Security, and Set-Up. The 'Security' section is active and contains several sub-sections:

- Buttons:** A dropdown menu is open, showing options: Delivery & Take-Away (selected), No Delivery, Paid & Taken Only, P&T Eat In/Take Away, P&T Eat In/TA & Collect, Take Away & Pickup, and On Main Menu.
- Passwords:** Includes a field for 'if Discount More Than' (0.00) and a checkbox for '%'. A red 'Login/Logout' button is present.
- Loyalty Schemes:** Includes 'Earn' (For Each £ 0 Receive - Points) and 'Display' (Display for Take Away, Display on No, If More Than 0 Pts).
- Redeem:** Includes 'Free Pizza for' (0 Points) and 'After' (0 Points) fields, and a 'Discount' field.
- Edit Orders:** Includes a checked checkbox for 'Allow Edit Orders After Completion' and other options like 'No Edit Allowed After Assigned To Driver'.

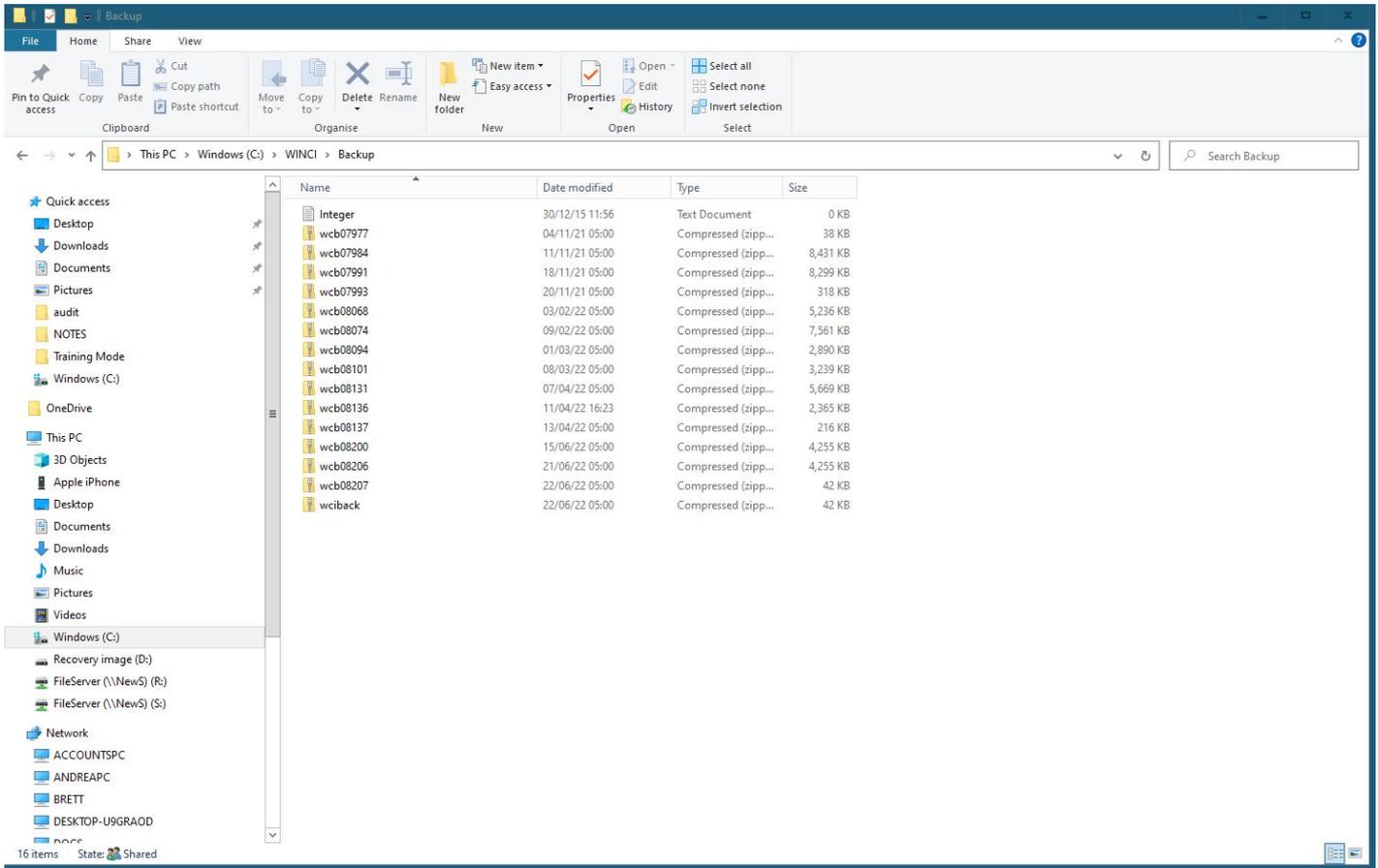
At the bottom of the screen, there are four buttons: 'Abort' (red), 'Save & Exit' (blue), '1' (orange), and '2' (green).

Anything other than the top choice (Delivery & Takeaway) will get rid of Delivery. Assign to Driver and Payment by Driver.

If this is OK the problem may be to do with the customer file. It can either be corrupt or has been

damaged and is empty.

Try replacing it from either last nights backup or one of the older ones if that has the same problem.



Revision #2

Created Wed, Aug 10, 2022 9:30 AM by Simon

Updated Wed, Aug 10, 2022 9:46 AM by Simon