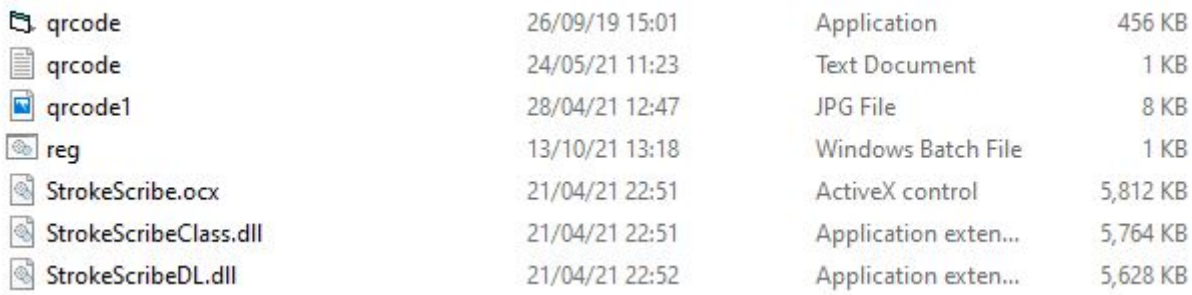
Print jobs are stuck spooling in the print queue

If print jobs are stuck spooling in the print queue it could be the QR code files that need copying and registering.

The files are in the intouch folder on the fileserver and a folder called QR CODE FILES within it.

The contents of the folder should be what is in the image below.



qrcode	26/09/19 15:01	Application	456 KB
qrcode	24/05/21 11:23	Text Document	1 KB
qrcode1	28/04/21 12:47	JPG File	8 KB
reg	13/10/21 13:18	Windows Batch File	1 KB
StrokeScribe.ocx	21/04/21 22:51	ActiveX control	5,812 KB
StrokeScribeClass.dll	21/04/21 22:51	Application exten...	5,764 KB
StrokeScribeDL.dll	21/04/21 22:52	Application exten...	5,628 KB

Copy the contents of this folder to the WINCI folder and then run the reg.bat file to register the files.

Revision #2

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