The intouch batch file on the terminal is just a blank box

The intouch batch file contains :-

```
@ECHO OFF
: TOP
IF EXIST \\server\c\winci\wcimain.exe (xcopy \\server\c\winci\data\*.* c:\winci\data\ /D /Y) ELSE GOTO TOP
IF EXIST \\server\c\winci\wcimain.exe (xcopy \\server\c\winci\audit\*.* c:\winci\audit\ /D /Y) ELSE GOTO TOP
IF EXIST \\server\c\winci\wcimain.exe (\\server\c\winci\wcimain.exe /s /f \\server\c\winci\) ELSE GOTO TOP
```

and is loop looking for \\server\c\winci\wcimain.exe and if it can't see this on the network the box will stay blank.

It can be one of a few things that you need to check on the Windows setup.

In network and sharing check that the network is set to private and if not in Windows 10 you can just click on it and change it. In Windows 10 if you go into settings>Network and Internet and click on Ethernet and then the name of the connection and change it to private from public.

Alternatively in Network and Sharing Centre click on Change advanced sharing on the top right and in Private Turn on network discovery and Turn on file and printer sharing. In All Networks set file Sharing to Enable file sharing for devices that use 40- or 56-bit encryption (This is if one of the terminals is XP as XP uses lower encryption) and Turn off password-protected sharing.

If none of this has worked Aaron found that if you try Editing the registry key

AllowInsecureGuestAuth

HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\LanmanWorkstation\Parameters

And changing the value to 1.

If it isn't there add it and restart.

Revision #3

Created Wed, Jun 2, 2021 2:07 PM by Simon

Updated Wed, Aug 10, 2022 11:55 AM by Simon