

Customer Loyalty Points

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How to Setup Customer Loyalty Points

Go to <https://my2.integer2.co.uk/>

[image-1616168083795.png](#)

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Top right click on 'Settings'

[image-1616168143942.png](#)

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Click on 'Shop Settings'

[image-1616170406492.png](#)

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In the 'Search query' box enter the license number

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On the right hand side click the '+' to expand the options

[image-1616171389568.png](#)

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Search for 'UAC_PointSystem' in search query

[image-1616172456663.png](#)

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Setting Up Offline Points

(myInteger, inTouch & Barcode Scanner)

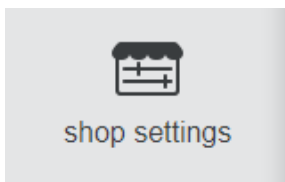
OfflinePoints requires a Barcode Scanner

There are three steps to setting up OfflinePoints. Enable UAC_OfflinePoints via myInteger (UAC_PointSystem is required), tick Instore Loyalty via InTouch and plug your barcode scanner in.

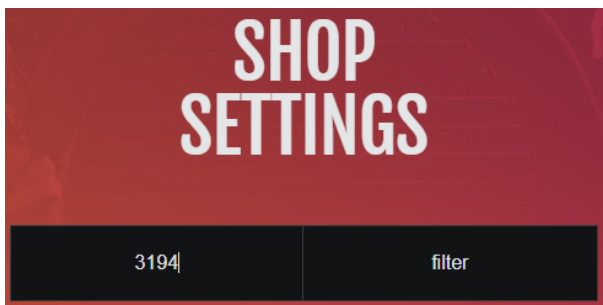
The QR code appears at the bottom of the receipt next to 'Download Our App'

Step One

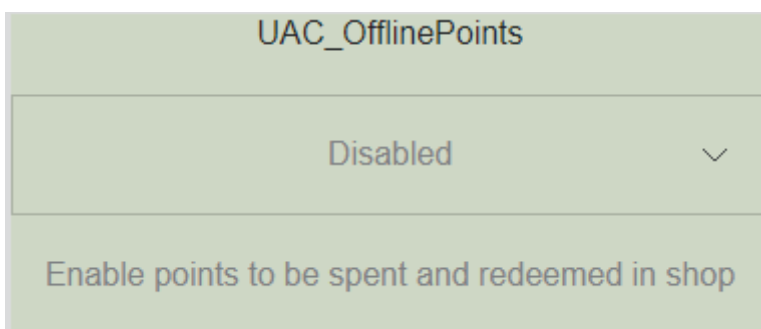
On myInteger go to 'Shop Settings'



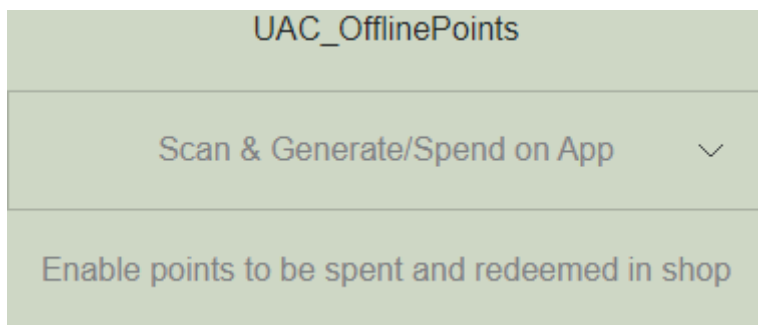
Enter the license number



Type in UAC_OfflinePoints



Then select 'Scan & Generate/Spend on App'



Step Two

On inTouch first go to 'Management'

[image-1613146419137.png](#)

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Then 'Occasional Menu'

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And then go to 'Internet Options'

Internet Options

Go to the 'Sundry' tab

Sundry

Tick 'Instore Loyalty Scheme' at the bottom

☒ Instore Loyalty Scheme

Click 'Finished'

Finished

And 'Main Menu'

Main Menu

Step Three

Unbox your barcode

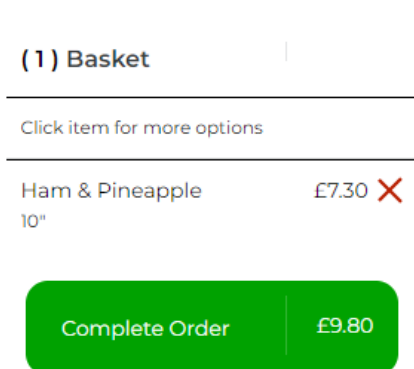


Then plug it into an available USB port

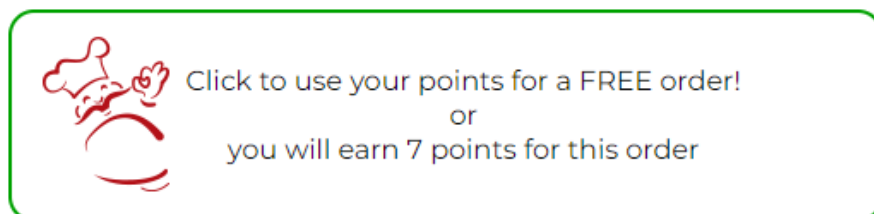


How Customers Use Loyalty Points Online

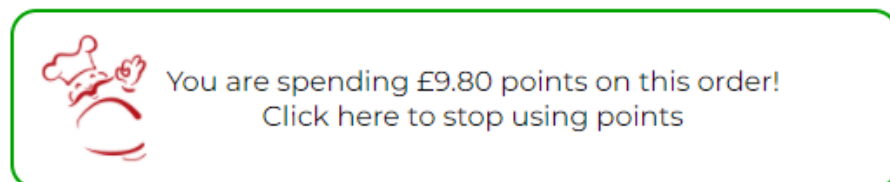
The customers will first add their order before going to the basket



On the checkout screen they will see the 'Click to use your points for a FREE order'.
Before



They should click on the box the use some of their points



Alternatively, don't click the box to get the points



Click to use your points for a FREE order!
or
you will earn 7 points for this order

Then select the payment method

Select how would you like to pay £2.50

Cash

Stored Card
(ending 3807)

[SPv2] Card

And just fill out the details as they normally would

Delivery Details

Name

Name

House/Building

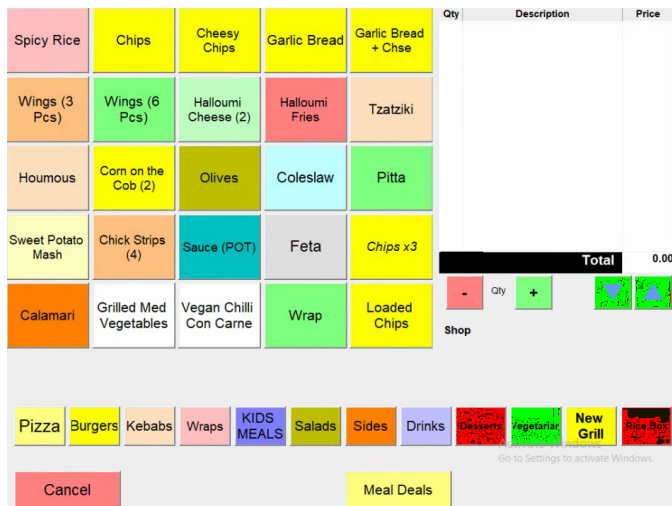
Building/House/Flat

How Customers Use Loyalty Points Instore

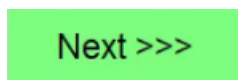
Choose Delivery or Shop as normal



Enter the order as normal aswell



Click 'Next' to go to the payment screen



When on the payment screen you will see 'Redeem Points'

12/07/22 4:39 PM

Payment Method

Cash

Order Method

Shop Paid

Collection Time

4:50

Name

Redeem Points

Time of Order 4:30

Qty	Description	Price
1	Garlic Bread + Chse	5.30
1	Chips	2.70
Sub Total		8.00
Cash		8.00

Activate Windows

Go to Settings to activate Windows

Cancel Order

Assistant

Discount

Edit Order

Finished

Click 'Redeem Points' so it goes blue



Ask the customer to present the QR code once they have created a voucher



Scan the QR code using the barcode scanner and it will deduct the voucher amount

Sub Total	8.00
Online Points	-5.00
Cash	3.00

The voucher will then show the customers app as expired

your voucher codes

please select the code you would like to use

codes automatically expire after 14 days and points are refunded to your account

£5

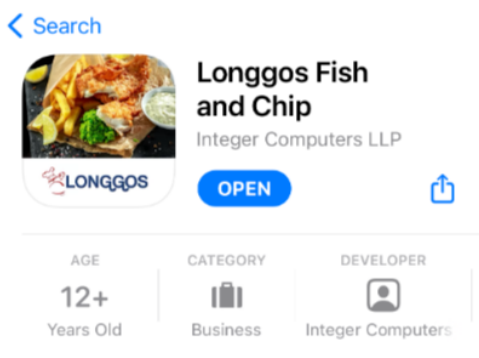
you have used this code

£5

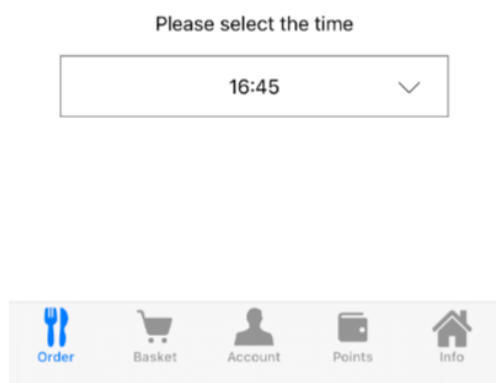
you have used this code

How to Customers Add Their Instore Points to Their Account

Open/Install the app



Then click 'Points'



Click 'Scan Receipt'

You have 9863 points
Place an order to start earning more points!



points can be sent during checkout



points earned in store can be added
to your account by scanning receipt

SCAN RECEIPT

GENERATE CODE

VIEW CODES

Scan the QR code from the bottom of your receipt

