

# Customer Loyalty Points

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# How to Setup Customer Loyalty Points

Go to <https://my2.integer2.co.uk/>

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Top right click on 'Settings'

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Click on 'Shop Settings'

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In the 'Search query' box enter the license number

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On the right hand side click the '+' to expand the options

image-1616171389568.png

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Search for 'UAC\_PointSystem' in search query

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# Setting Up Offline Points

(myInteger, inTouch & Barcode Scanner)

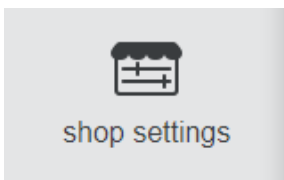
\*\*\*OfflinePoints requires a Barcode Scanner\*\*\*

There are three steps to setting up OfflinePoints. Enable UAC\_OfflinePoints via myInteger (UAC\_PointSystem is required), tick Instore Loyalty via InTouch and plug your barcode scanner in.

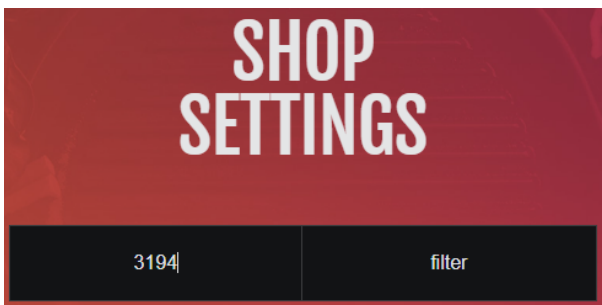
The QR code appears at the bottom of the receipt next to 'Download Our App'

## Step One

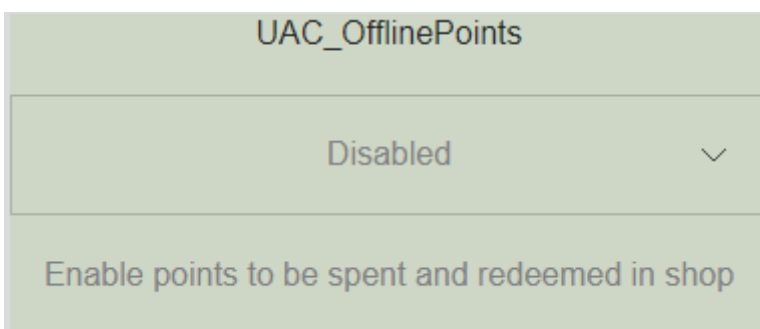
On myInteger go to 'Shop Settings'



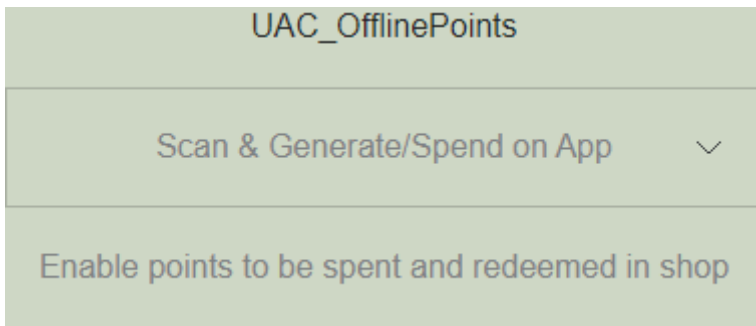
Enter the license number



Type in UAC\_OfflinePoints



**Then select 'Scan & Generate/Spend on App'**



## **Step Two**

**On inTouch first go to 'Management'**

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**Then 'Occasional Menu'**

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**And then go to 'Internet Options'**

## Internet Options

Go to the 'Sundry' tab

Sundry

Tick 'Instore Loyalty Scheme' at the bottom

Instore Loyalty Scheme

Click 'Finished'

Finished

And 'Main Menu'

Main Menu

### Step Three

Unbox your barcode

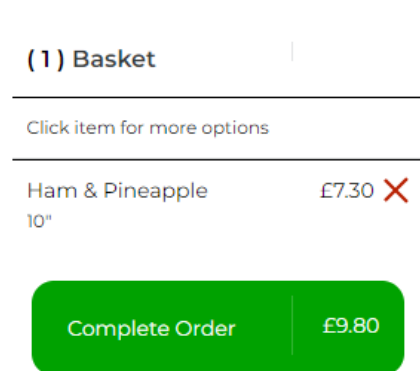


Then plug it into an available USB port



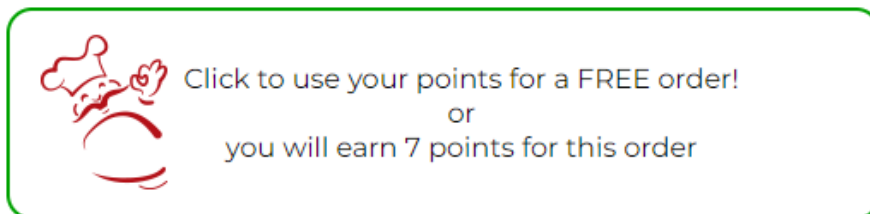
# How Customers Use Loyalty Points Online

The customers will first add their order before going to the basket

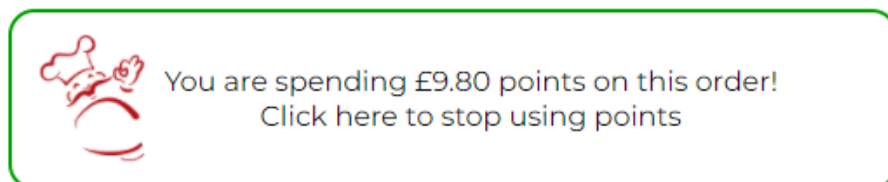


On the checkout screen they will see the 'Click to use your points for a FREE order'.

Before



They should click on the box the use some of their points



Alternatively, don't click the box to get the points



Click to use your points for a FREE order!  
or  
you will earn 7 points for this order

### Then select the payment method

Select how would you like to pay £2.50

Cash

Stored Card  
(ending 3807)

[SPv2] Card

### And just fill out the details as they normally would

#### Delivery Details

Name

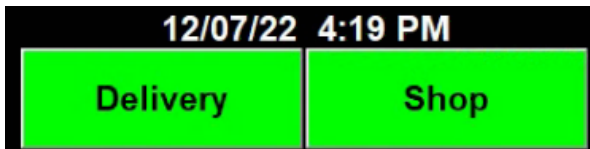
Name

House/Building

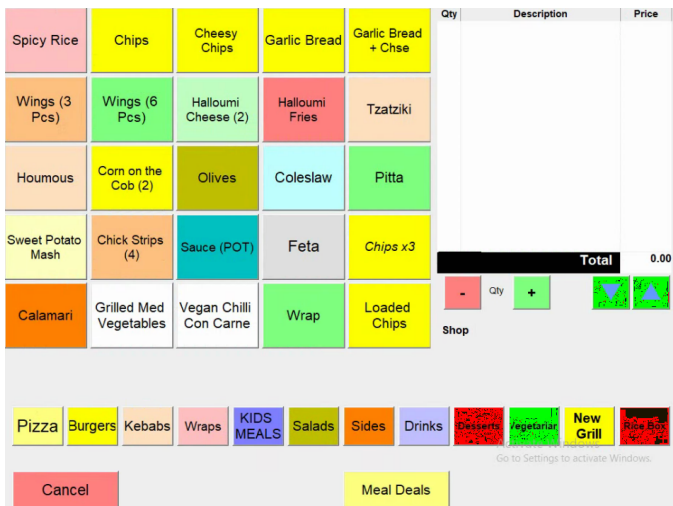
Building/House/Flat

# How Customers Use Loyalty Points Instore

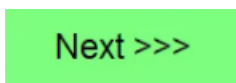
Choose Delivery or Shop as normal



Enter the order as normal aswell



Click 'Next' to go to the payment screen



When on the payment screen you will see 'Redeem Points'

12/07/22 4:39 PM

Payment Method: Cash

Order Method: Shop Paid

Collection Time: 4:50

Name: [Redacted]

Redeem Points

Time of Order 4:30

Qty	Description	Price
1	Garlic Bread + Chse	5.30
1	Chips	2.70
Sub Total		8.00
Cash		8.00

Activate Windows  
Go to Settings to activate Windows.

Cancel Order Assistant Discount Edit Order Finished

Click 'Redeem Points' so it goes blue



Ask the customer to present the QR code once they have created a voucher

your voucher code

please hand your phone to cashier  
expires in 14 days

£5  
equivalent of 50 points

Order Basket Account Points Info

Scan the QR code using the barcode scanner and it will deduct the voucher amount

<b>Sub Total</b>	<b>8.00</b>
<b>Online Points</b>	<b>-5.00</b>
<b>Cash</b>	<b>3.00</b>

Activate Windows  
Go to Settings to activate Windows

The voucher will then show the customers app as expired

your voucher codes

# VOUCHER

please select the code you would like to use

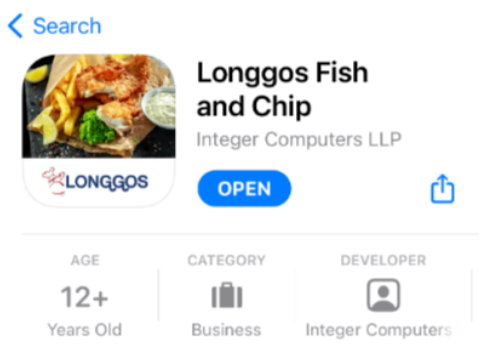
codes automatically expire after 14 days and points are refunded to your account

**£5**  
you have used this code

**£5**  
you have used this code

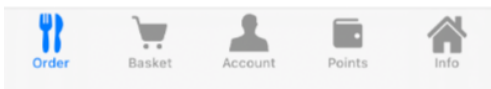
# How to Customers Add Their Instore Points to Their Account

Open/Install the app



Then click 'Points'

Please select the time



Click 'Scan Receipt'

You have 9863 points  
Place an order to start earning more points!



points can be sent during checkout



points earned in store can be added  
to your account by scanning receipt

SCAN RECEIPT

GENERATE CODE

VIEW CODES

**Scan the QR code from the bottom of your receipt**

