Help with all Integrations

Just Eat integration (JEI) Uber Eats integration Deliveroo integration

- Just Eat orders not coming through to the inTouch POS
- Overview Of How The Just Eat Integration Works

Just Eat orders not coming through to the inTouch POS

If orders are not coming through to the inTouch POS do the following steps;

1. Log in to the *Server*

2. Go into *Menus* via Occasional Menu

3. Click on one of the items and change the description (remove full stop or add one)

4. Save & Exit then click Upload to Website

5. Once uploaded give a few minutes

6. Go to the Just Eat site for that customer (search example *Just Eat Integer Pizza Manchester*)

7. Go to the course and find the item you edited

8. If the item has updated then do a test order (If you can't see the cash payment get them to enable CASH)

9. Get them to accept it and wait upto 60 seconds for it to arrive on the POS

10. If the order does not arrive please email us via *onlineordering* or directly email *Alec or Brett*.

Overview Of How The Just Eat Integration Works

This document is an overview of how the Just Eat orders arrive into the EPOS and how they print along with some screenshots.

Customers will place their order on Just Eat as normal.

The Just Eat order will arrive into the Just Eat POS system where it will be accepted by you guys.

Unfortunately, the JE POS has to remain on the counter!

Once accepted it will print from the Just Eat POS but this can be set to *No Printout (This is done from your POS instore)*

The Just Eat orders will arrive in either **Assign to Driver** or **Collect**.

Assign to Driver - Specifies which orders are Just Eat deliveries

Collect - Specifies which orders are Just Eat collect

The Just Eat orders can take upto 60 seconds to appear on your EPOS and will print a receipt.

The below is an example of how a Just Eat Delivery receipt prints from our system (**Left**) and a copy of Just Eats receipt (**Right**)

Delivery			Take Away					
No	Time	Name	Address	SMS	P/Code	£		Mins Late
No	Time	Name	Address	SMS	£			Mins Late
4	13:00	Internet Order INTEGER TEST OF	Collection		N/A	7.50	Cash	12

The below is an example of how a Just Eat Collection receipt prints from our system (**Left**) and a copy of Just Eats receipt (**Right**)

Insta Drive (Left QR Code) - Scanning this QR code will open the default map on the driver's phone

Insta Call (Rigth QR Code) - Scanning this QR code will automatically dial the Just Eat number and verification code

Thank you for your order

JUST EAT

Any further questions regarding the Just Eat integration please speak with Alec or Brett