

# Just Eat orders not coming through to the inTouch POS

If orders are not coming through to the inTouch POS do the following steps;

1. Log in to the *Server*
2. Go into *Menus* via Occasional Menu
3. Click on one of the items and change the description (**remove full stop or add one**)
4. Save & Exit then click Upload to Website
5. Once uploaded give a few minutes
6. Go to the Just Eat site for that customer (search example *Just Eat Integer Pizza Manchester*)
7. Go to the course and find the item you edited
8. If the item has updated then do a test order (**If you can't see the cash payment get them to enable CASH**)
9. Get them to accept it and wait upto 60 seconds for it to arrive on the POS
10. If the order **does not arrive** please email us via *onlineordering* or directly email *Alec or Brett*.

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