

# The Program section of internet options

In this section of internet options it allows you to setup different way the program treats internet orders.

In the Orders Received section you can set how received orders are dealt with by the program.

The Edit Order drop down has choices of "No", "Yes" or "Yes - Keeps Discount".

- "No" doesn't let you edit order after it is received.
- "Yes" let you edit the order after it is received.
- "Yes - Keeps Discount" let you edit the order but keeps the discount that was given online.

The Ignores City in Address tick box is if the city that is part of the postal address isn't needed on the receipt.

The Match Customer section lets you select how the details a customers has entered for an internet order for matching against the customer database you hold.

- The Ignore Name tick box allows you to ignore the name on the customer database you hold.
- The Ignore Full Address tick box allows you to ignore the Full Address on the customer database you hold.
- The Ignore Email Address tick box allows you to ignore the Email Address on the customer database you hold.
- The select from list even if only on 1 tick box if ticked will bring up a list of customers matching the internet order even if there is only one on the database

The "Choices - Doesn't show heading if no price" tick box, if ticked, will not display an items heading if there is no price.

The "Treats + Sub Items as a New Item" tick box, if ticked, will treat + sub items as new items.

The "Include "X" + Number in Items column" tick box, if ticked, will

The "Portal Orders Can Amend Delivery Time" tick box, if ticked, will allow you to edit the delivery time of portal order. otherwise this is greyed out so you can't edit it.

The "Recalculates Delivery Charge if Zone Changed" tick box, if ticked, will recalculate the delivery charge of an order if the zone is changed. Without this ticked the delivery charge will stay the same if the zone is edited.

The Auto Accept Section allows you to specify if certain types of order are auto accepted. If this is set to yes then the types of orders it is set to yes to will just print out and not appear in the internet button on the main screen.

- If the Portal order is set to Yes it will auto accept. If it is set to No the order will appear in the internet button to be manually accepted or rejected. If it is set to "If No Note" The order will be auto accepted if there is no note on the order otherwise it will appear on the internet button to be dealt with manual.
- For the non portal order the choices are the same as for portal orders.

The "Doesn't save address notes" tick box, if ticked, will not save any address notes that a customer has entered online.

The "Meal Deal Can use Hidden Course" tick box, if ticked, will allow the meal deals to use any course starting ##, which would be hidden when you take an order normally.

The Printing section are to set different ways the receipt will be printed for internet orders.

The "Prints "Internet Order" in red" tick box, if ticked, will print "Internet Order" on the receipt in red or reverse if on a thermal printer.

The "Doesn't Print Delivery Time on Top" tick box, if ticked, will not print the delivery time on the top of the receipt for internet orders,

The "Prints 2 Copies of Receipt if Paid By C/C" tick box, if ticked, will print 2 copies of the receipt for internet orders if they are paid by card.

The "Analysis by Value not Quantity" tick box, if ticked, will

The "Doesn't Print Portal Order Number" tick box, if ticked, will not print the portal order reference number.

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