

Pausing an order

In the middle of an order you can pause it and then resume the order where you were up to.

This can be useful if more than one member of staff is taking orders on the same screen and one of them needs to leave the system mid-order to sort something out or a customer wants to take longer making a decision and you can server the next customer.

In the middle of an order, when you have entered some items, if you press and hold the next button the order will be paused.

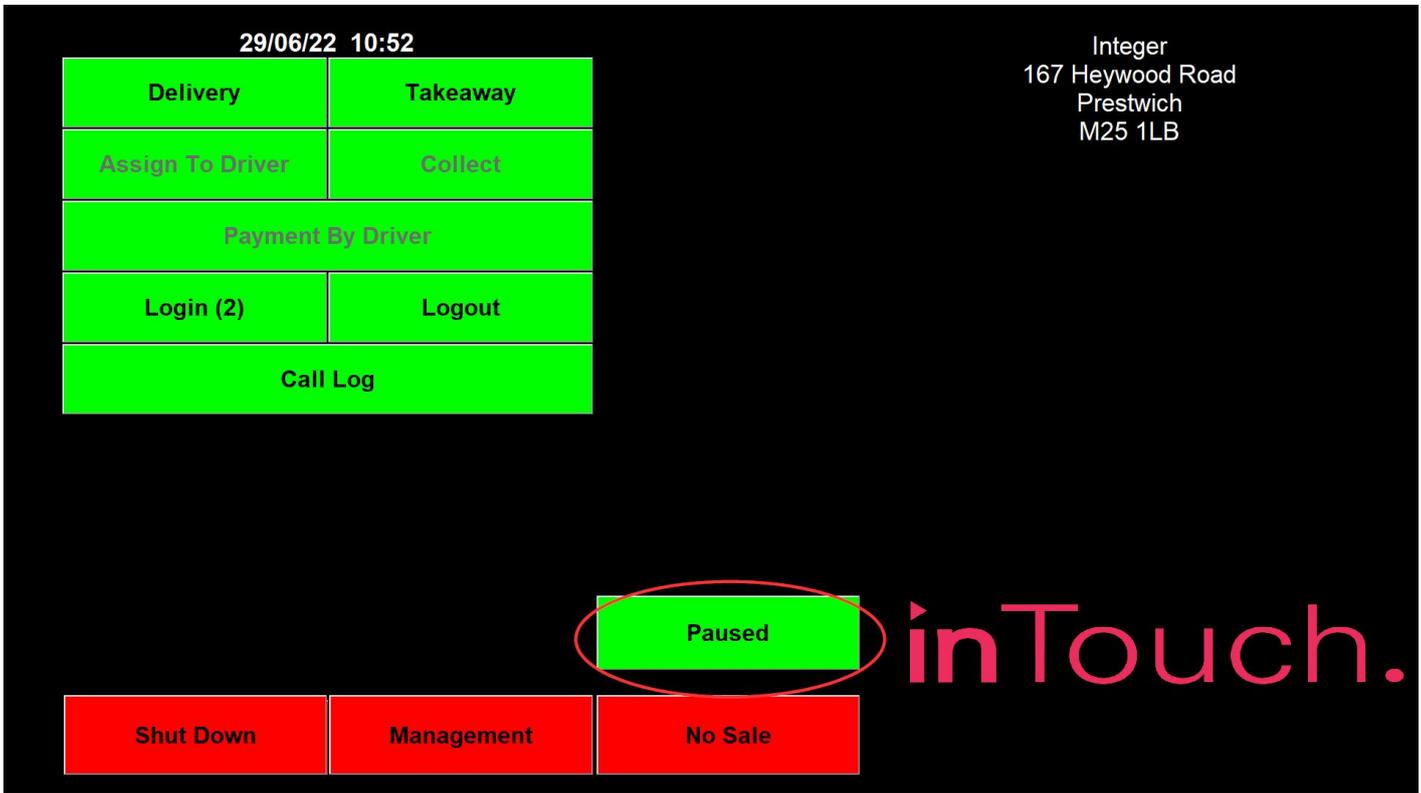
The screenshot displays a pizza ordering application interface. It features a grid of pizza options on the left, a cart summary on the right, and a bottom navigation bar. The grid includes various pizza types and sizes, such as Margherita, Hawaiian, Farmhouse, and Thin Small. The cart summary shows two items: Thin Medium Polo Choice (6.35) and Thin Medium Margherita (5.25), with a total of 11.60. The bottom navigation bar includes buttons for Toppings, Half, Pizza, Burgers, Veg, Chicken, Kebabs, Donner, Side Orders, Starters, Deserts, Drinks, Cancel, Change Pizza, Cooking Instructions, Meal Deals, and Next >>> (circled in red).

Qty	Description	Price
1	Thin Medium Polo Choice	6.35
1	Thin Medium Margherita	5.25
Total		11.60

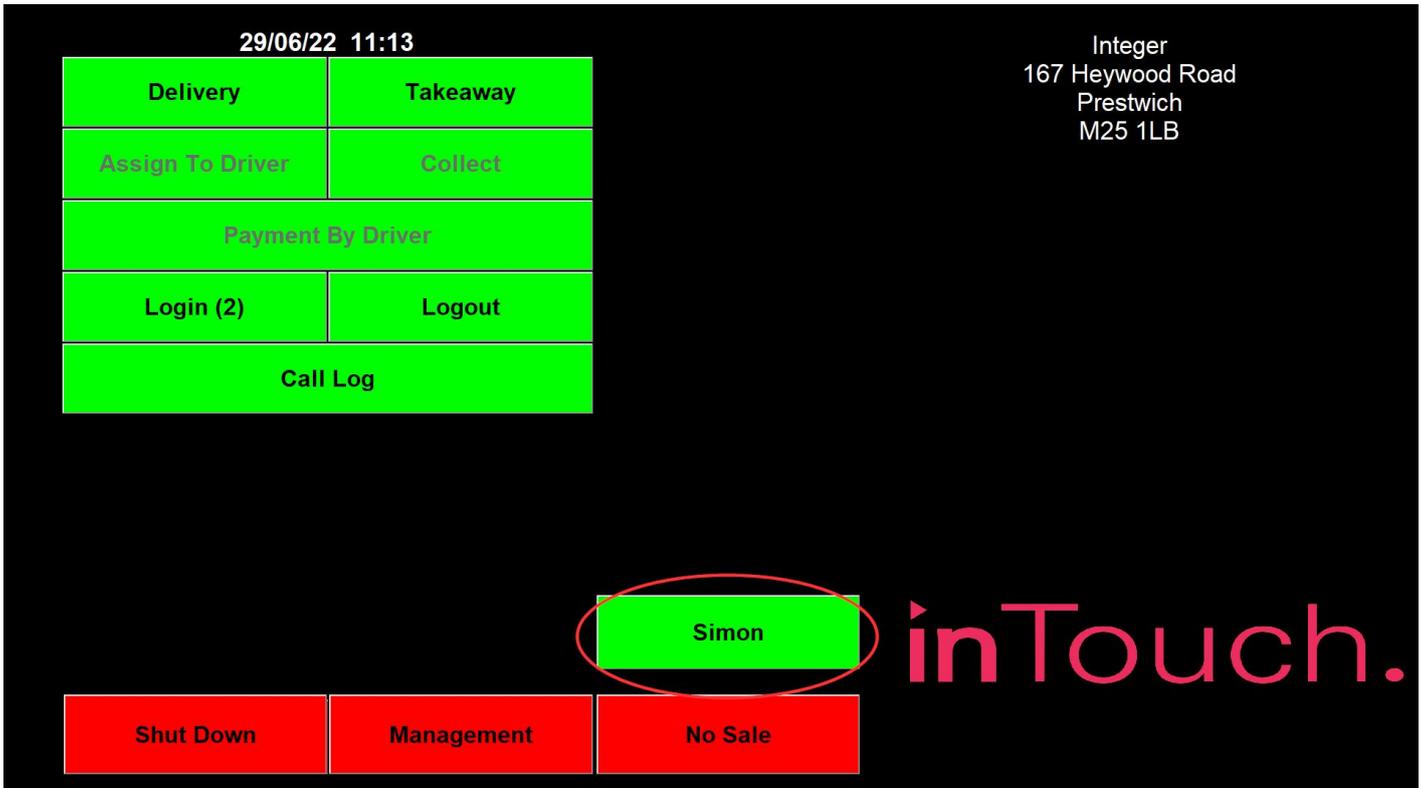
Takeaway

Cancel Change Pizza Cooking Instructions Meal Deals **Next >>>**

On the main screen there will be a button that says "Paused" and if you press this it will take you back to the order.



If you have already chosen a staff name, maybe you have the option to choose a member of staff before the order, it will have that name on the button instead of the word paused.



You can have up to 5 order paused at a time.

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