

Selecting a Meal Deal

If you have created any Meal Deals in the program, as described in Management > Occasional Menu > Meal Deals, inTouch will check the food that has been ordered by the customer when you touch **Next >>>** at the end of the order. If the program finds that a Meal Deal, or more than one Meal Deal, applies to the food ordered, a list will appear on screen. The first item on the list is “No Meal Deal”, followed by the description of, and discount offered by, any other meal deals that the program has found to apply.

At this point you can either select a Meal Deal for the customer, or select “No Meal Deal”. You must touch one of the buttons on the list before the program will reveal the payments section of the Order screen.

If you touch **No Meal Deal**, the program will clear this list from the screen and move on to the payments section without giving any discount to the customer.

If you touch a Meal Deal button on the list, the program will clear the list from the screen and move on to the payments section where you will see that the Meal Deal discount and its description have been added to the bottom of the receipt and the total reduced accordingly.

The settings that you make in Occasional Menu > Options > Charges change the way that Meal Deals are handled at the end of an order. If Meal Deals are set to “List All”, the program will operate as described above. This is appropriate if only one meal deal is allowed per order.

If Meal Deals are set to “List all including Maximum”, in Occasional Menu > Options > Charges, an additional button, **Maximum Meal Deal Discount**, will appear at the bottom of the list of Meal Deals.

When set this way, inTouch will check if more than one meal deal can be applied at the same time and if so will automatically calculate the maximum discount available to the customer. The “Maximum Meal Deal Discount” button will show the amount of discount that will be given taking all the discounts that apply into account. You can now either select an individual Meal Deal or give the customer the maximum discount. As above, when you touch a button, the program will clear the list from the screen and move on to the payments section with the discount added to the receipt and the total reduced accordingly.

If Meal Deals are set to “Automatically Calculate Maximum” in Occasional Menu > Options > Charges, the program will not list all the applicable meal deals at the end of the order. Instead inTouch will calculate the maximum discount available to the customer and move to the payments section with that discount automatically transferred to the receipt on the customer’s order.

