Selling Prompts

You may find that inTouch gives you an on-screen prompt at the beginning of each order, for example “Thank you for calling, Pizza Patrol. My name is …….”, or prompts you to ask the customer questions at the end of an order, for example, “Would you like any Garlic Bread?” or “Would you like a drink with your order?”.

This means that either Pre-order or Post-order prompts have been set up in Management > Occasional Menu > Selling Prompts. Creating and amending these prompts is described in full in a later section.

If inTouch displays a prompt at the beginning of the order, touch **OK** and the program will move on to the Order screen. If the program prompts you to ask the customer a question at the end of the order, it will also ask you if you want to “Edit Order?”. Touch **No** and the program will go straight on to the payments screen; touch **Yes** and inTouch will take you back to the Order screen to add to or amend the order.

image-1684239221863.png

Revision #2
Created Tue, Apr 18, 2023 10:11 AM by Simon
Updated Tue, May 16, 2023 12:14 PM by Simon