

# Printer & Makeline

How to Set up Receipt & Kitchen Printers and the Makeline.

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# What to do if the printer isn't printing.

First go to "Management".

[image-1613651051209.jpg](#)

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Tap "Purge Printer" it doesn't seem to do anything but it clears the Windows print queue. Now try printing again.

[Purge 1.jpg](#)

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If you keep your finger on the button it will turn red and say "No Printout" and definitely won't print. To change this press and hold the button again and it should change back to "Purge Printer" and be green again.

[Purge 2.jpg](#)

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# Setting Up Makelines

To set up a makeline first go into Management.



Then Occasional Menu.

18/02/21 12:17

Today's Takings

Today's Orders

Expenses

Purge Printer

Message

Support

Review Internet Orders

Occasional Menu

Main Menu

Integer  
167 Heywood Road  
Prestwich  
Manchester  
M25 1LB



Then Options.

<b>General</b>		
<b>Menus</b>	<b>Selling Prompts</b>	
<b>Stock Control</b>	<b>Stock Make-up</b>	<b>Amend Prices</b>
<b>Reports</b>		
<b>Customer Mailing</b>		<b>Analysis</b>
<b>Order Review</b>	<b>Customer Review</b>	<b>Texting</b>
<b>Admin</b>		
<b>Edit Database</b>	<b>Passwords</b>	
<b>Options</b>	<b>Internet Options</b>	
<b>Utilities</b>		
<b>Name &amp; Address</b>	<b>On Screen Keyboard</b>	<b>Fix Database</b>
<b>Restore Backup</b>	<b>Reset Orders</b>	<b>Restore Previous Version</b>
<b>Support</b>		
<b>Upload Data</b>	<b>Update Program</b>	<b>Online Support</b>

Then click on Kitchen Printer and More at the bottom right.

Receipt Printer	<b>Kitchen Printer</b>	Charges	Reports	Restaurant	Order Screen	Security	Set-Up
-----------------	------------------------	---------	---------	------------	--------------	----------	--------

Printer Type:

Top Gap:  Bottom:  Cutter:

**Receipt Text**

Delivery	<input type="text" value="Delivery"/>	<input type="checkbox"/> Red
TakeAway	<input type="text" value="Takeaway"/>	<input type="checkbox"/> Red
Collection	<input type="text" value="Collection"/>	<input type="checkbox"/> Red
Reprinted Order	<input type="text" value="Reprinted Order"/>	<input checked="" type="checkbox"/> Red
Amended Order	<input type="text" value="Amended Order"/>	<input checked="" type="checkbox"/> Red
Optional T/Away	<input type="text"/>	
Delivery Charge	<input type="text" value="Delivery Charge"/>	

**Double Height**

Shop Name & Address

**Wide Printing**

Items:

Totals:

Name & Address

Date & Order No

No of Items

Notes

**Omit from Receipt**

Quantity if 1

Qty of Qualifiers

PostCode

No Cost Choices

Time

Qty of Choices

Delivery Notes on Collection

Cooking Instructions:

Group Course:

Address on Collection

Can't Amend No. of Copies

**Extra Receipt Number**

Print

**Red Printing**

Cooking Instructions

Pizzas

All Toppings

Held Toppings

Shop Name & Address

Credit Card Payment

Date & Time

Notes

Choices (if 1 in Item)

Delivery Time

Total:

**VAT**

Print:

Wording:

**Print Receipt**

Capitals

Order Time

Credit Card Details

Assistant Name

Number of Items

Inv No. on Top

Inv No. ddmmyy

x Between Qty & Desc

Cancelled Orders

"New Customer"

Gap For Notes

Separates M/Deals

"Paid" If Finalised

"To Pay" by C/C

"Requested Time" for OFL

Address on Bottom

Copies:

Topping Wordings:

Delivery Time:

Copy to Collection Printer:

Receipt Printer 2:

Gap:

Abort

Save & Exit

More

You should then have the 2nd page of the kitchen printer options that have the Makeline options.

Receipt Printer	<b>Kitchen Printer</b>	Charges	Reports	Restaurant	Order Screen	Security	Set-Up
-----------------	------------------------	---------	---------	------------	--------------	----------	--------

### Make Line

Type	By Item	▼
Orders for Later	Display Normally	▼
Unfinalised Orders	Can Edit & Accept	▼
Make Line on Main Screen	Make Line 1	▼
Printer Only	None	▼
Display	Minutes to Delivery	▼
Print Box Edge Label	When First item Made	▼
Choices	Display	▼
Finalises Order	Take Away	▼

Warns

- Displays Assign to Kitchen + Default T/A Time
- Prints Receipt when Order Completed
- Puts Toppings on As few lines As possible
- No. of Completed Orders on Assign Button
- Displays Non-Stock Qualifiers with Main Item
- ML2 Doesn't Display if items on ML1
- Prints Receipt to Kitchen when bumped off M/L
- Order-Item Selectable Groups + Items Together
- ML2 only Displays Restaurant Orders
- Doesn't Display Quantity Column
- Displays Page at a Time
- Only Allow 1 Screen at a Time
- Beeps When New Items Occur
- Reloads Every 15 Seconds
- Smaller Buttons
- Show Delivery Address
- Assign Doesn't Assume Made

Doesn't Display - Split ML1 0

### Box Edge Label Printer

Type	Bixolon SLP-DX420	▼
Summary Label	None	▼
Each Label Prints	Order Number	▼
Action on Take Away	Print	▼
Action on Amended Order	Ask to Reprint Order	▼
Multiple	-	▼

- Doesn't Print Label For Pizzas
- Doesn't Print Name or Phone Number
- Always Asks to Print
- Stock & Quals on Same Label
- Puts Paid or To Pay On Summary

### Alternate Printer

Type	None	▼
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- Prints Delivery Method
- Prints Values
- Prints Address & Telephone No. (for Deliveries)
- No Line Gap

Abort

Save & Exit

More

The Type Option is a drop down that lets you choose By item, By Order, By Order - Item Selectable, View Only, View only 2, By item - same colour & View Only & Finalise.

- By item has each order has a bar the full width of the screen.
- By Order has the screen split in two with the order details on the right and the items on the left.
- By Order - Item Selectable looks the same as the option above but you can select the individual items to finalise rather than finalising the whole order.
- View Only just shows the orders on the screen, each item on its own line.
- View only 2 is like the above but laid out in a different way. It shows each order in a box with all the items included.
- By item - same colour is like the first choice but whereas in the first choice the lines are alternate colours with this option items for the same order are all the same colour.
- View Only & Finalise looks Similar to View only 2 but if you click on the text it will finalise the order.

# Setting up the Alternate printer

First go into Management,



Then Occasional Menu.

**27/05/21 10:39**

**Today's Takings**

**Today's Orders**

**Expenses**

**Purge Printer**

**Message**

**Support**

**Occasional Menu**

**Main Menu**

Then Options.

<b>General</b>		
<b>Menus</b>	<b>Selling Prompts</b>	
<b>Stock Control</b>	<b>Stock Make-up</b>	<b>Amend Prices</b>
<b>Reports</b>		
<b>Customer Mailing</b>		<b>Analysis</b>
<b>Order Review</b>	<b>Customer Review</b>	<b>Texting</b>
<b>Admin</b>		
<b>Edit Database</b>	<b>Passwords</b>	
<b>Options</b>	<b>Internet Options</b>	
<b>Utilities</b>		
<b>Name &amp; Address</b>	<b>On Screen Keyboard</b>	<b>Fix Database</b>
<b>Restore Backup</b>	<b>Reset Orders</b>	<b>Restore Previous Version</b>
<b>Support</b>		
<b>Upload Data</b>	<b>Update Program</b>	<b>Online Support</b>

Then the kitchen printer tab and more at the bottom right.

Receipt Printer **Kitchen Printer** Charges Reports Restaurant Order Screen Security Set-Up

Printer Type: No Printer

Top Gap: 99 Bottom: 2 Cutter: Partial

**Receipt Text**

Delivery	Delivery	<input type="checkbox"/> Red
TakeAway	Takeaway	<input type="checkbox"/> Red
Collection	Collection	<input type="checkbox"/> Red
Reprinted Order	Reprinted Order	<input checked="" type="checkbox"/> Red
Amended Order	Amended Order	<input checked="" type="checkbox"/> Red
Optional T/Away		
Delivery Charge	Delivery Charge	

**Double Height**

Shop Name & Address

None

**Wide Printing**

Items: None

Totals: -

Name & Address

Date & Order No

No of Items

Notes

**Omit from Receipt**

Quantity if 1

Qty of Qualifiers

PostCode

No Cost Choices

Time

Qty of Choices

Delivery Notes on Collection

Cooking Instructions: -

Group Course: 0

Address on Collection

Can't Amend No. of Copies

**Extra Receipt Number**

Print

**Red Printing**

Cooking Instructions

Pizzas

All Toppings

Held Toppings

Shop Name & Address

Credit Card Payment

Date & Time

Notes

Choices (if 1 in Item)

Delivery Time

Total: No

**VAT**

Print: None

Wording:

**Print Receipt**

Capitals

Order Time

Credit Card Details

Assistant Name

Number of Items

Inv No. on Top

Inv No. ddmmyy

x Between Qty & Desc

Cancelled Orders

"New Customer"

Gap For Notes

Separates M/Deals

"Paid" If Finalised

"To Pay" by C/C

"Requested Time" for OFL

Address on Bottom

Copies: 1

Topping Wordings: + & -

Delivery Time: If More than Default Time

Copy to Collection Printer: No

Receipt Printer 2: No Printer

Gap: None

**Abort** **Save & Exit** **More**

On the second options page are the Alternate Printer options.

Receipt Printer	<b>Kitchen Printer</b>	Charges	Reports	Restaurant	Order Screen	Security	Set-Up
-----------------	------------------------	---------	---------	------------	--------------	----------	--------

**Make Line**

Type: By Item

Orders for Later: Display Normally

Unfinalised Orders: Can Edit & Accept

Makeline on Main Screen: Make Line 1  Warns

Printer Only: None

Display: Minutes to Delivery

Print Box Edge Label: When First item Made

Choices: Display

Finalises Order: Take Away

Displays Assign to Kitchen + Default T/A Time

Prints Receipt when Order Completed

Puts Toppings on As few lines As possible

No. of Completed Orders on Assign Button

Displays Non-Stock Qualifiers with Main Item

ML2 Doesn't Display if Items on ML1

Prints Receipt to Kitchen when bumped off M/L

Order-Item Selectable Groups + Items Together

ML2 only Displays Restaurant Orders

Doesn't Display Quantity Column

Displays Page at a Time

Only Allow 1 Screen at a Time

Beeps When New Items Occur

Reloads Every 15 Seconds

Smaller Buttons

Show Delivery Address

Assign Doesn't Assume Made

Doesn't Display: - Split ML1: 0

**Box Edge Label Printer**

Type: Bixelon SLP-DX420

Summary Label: None

Each Label Prints: Order Number

Action on Take Away: Print

Action on Amended Order: Ask to Reprint Order

Multiple: -

Doesn't Print Label For Pizzas

Doesn't Print Name or Phone Number

Always Asks to Print

Stock & Quals on Same Label

Puts Paid or To Pay On Summary

**Alternate Printer**

Type: None

Prints Delivery Method

Prints Values

Prints Address & Telephone No. (for Deliveries)

No Line Gap

Abort

Save & Exit

More

The first Alternate Printer option is a drop down that has different Choices

- None means the program doesn't have an alternate printer
- All means the alternate printer prints every item with both the normal text and the alternate text. Those without an entry in the alternate printer section will just print the normal text of an item
- Selected means the alternate printer will only print for items that have Chinese printer chosen in the kitchen printer option in the details tab of an item
- Only One means it prints out just the alternate if there is any.

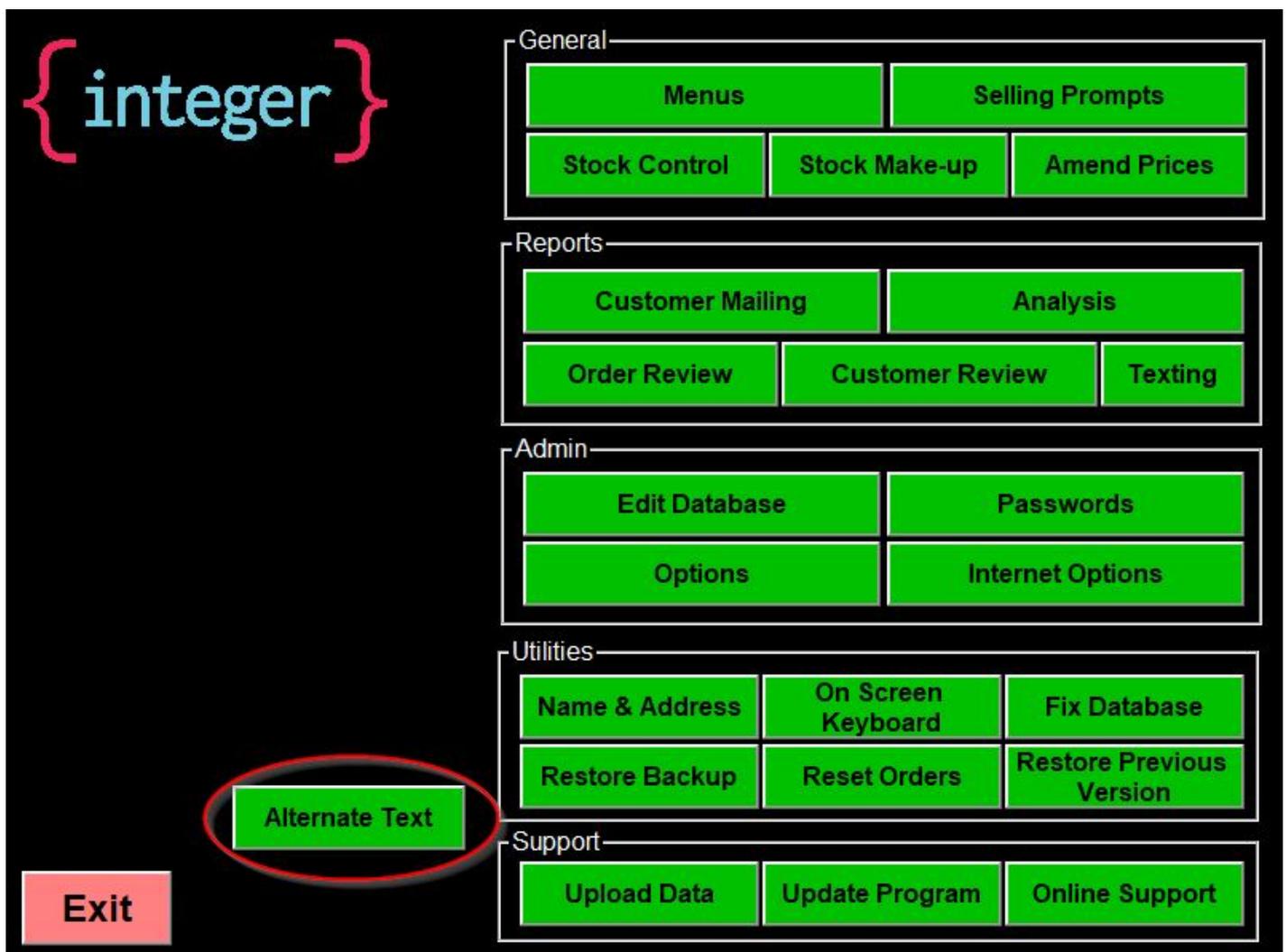
The Prints Deliver Method tick box adds the delivery method to the label.

The Prints Values tick box adds the value to the labels.

The Prints Address and Telephone No. (for Deliveries) adds the address and phone number for deliveries to the labels.

The No Line Gap tick box puts no line gap on the labels. There is usually a line gap between each item but this option leaves it out.

Once the Alternate printer Type is set to something other than "None" another button will appear on the occasional menu,



If you click this you will be given a list of all the food items and a space next to them to type in what you want to print on the Alternate Printer,

Stock Items	
Margarita	
- 12" Thin Margarita	
- 10" Thin Margarita	
- 10" Margarita	
- 12" Margarita	
- 14" Thin Margarita	
- 14" Margarita	
Hot & Spicy	
- 10" Thin Hot & Spicy	
- 12" Thin Hot & Spicy	
- 10" Hot & Spicy	
- 12" Hot & Spicy	

Finish
▼
▲
Print

On the alternate printer it will print whatever is in the box against an item unless it is blank, in which case it will just print the normal text for the item,

The alternate printer needs to be call Chinese and as it is printing graphics even a network printer needs the driver rather than Generic Text Only.

Below is an example of what this produces next to a normal receipt.

Integer  
167 Heywood Road  
Prestwich  
Manchester  
M25 1LB  
0161 798 7307

Order No: 65



1 Aromatic crispy duck	9.00
1 Prawn crackers	2.00
1 Mini vegetable rolls	4.00

-----  
Paid £15.00

Assistant Jagi

**1:10 08/03/22**

Order No: 65

Ordered at 1:02

1:10 - 65

1 香酥鸭  
Aromatic crispy duck

1 虾片  
Prawn crackers

1 斋卷  
Mini vegetable rolls

-----  
Assistant Jagi

# Setting up the Boxedge label printer

If you go into Management.

[image-1613651051209.jpg](#)

Image not found or type unknown

Then Occasional Menu.

[audit 2.jpg](#)

Image not found or type unknown

Then Options.

[audit 3.jpg](#)

Image not found or type unknown

Then click the 2nd tab called Kitchen Printer.

[kitchen options 1.jpg](#)

Image not found or type unknown

Then click on More at the bottom right it will take you to the 2nd page of kitchen printer options and you will see the Box Edge Label printer options.

Receipt Printer	<b>Kitchen Printer</b>	Charges	Reports	Restaurant	Order Screen	Security	Set-Up
-----------------	------------------------	---------	---------	------------	--------------	----------	--------

### Make Line

Type	By Order	▼
Orders for Later	Display Normally	▼
Unfinalised Orders	No Edit or Accept	▼
Makeline on Main Screen	All	▼
Printer Only	None	▼
Display	Time	▼
Print Box Edge Label	When Ordered	▼
Choices	Display	▼
Finalises Order	-	▼

Warns

- Displays Assion to Kitchen + Default T/A Time
- Prints Receipt when Order Completed
- Puts Toppings on As few lines As possible
- No. of Completed Orders on Assign Button
- Displays Non-Stock Qualifiers with Main Item
- ML2 Doesn't Display if Items on ML1
- Prints Receipt to Kitchen when bumped off M/L
- Order-Item Selectable Groups + Items Together
- ML2 only Displays Restaurant Orders
- Doesn't Display Quantity Column
- Displays Page at a Time
- Only Allow 1 Screen at a Time
- Beeps When New Items Occur
- Reloads Every 15 Seconds
- Smaller Buttons
- Show Delivery Address
- Assign Doesn't Assume Made

Doesn't Display - Split ML1 0

### Box Edge Label Printer

Type	Bixolon SLP-DX420	▼
Summary Label	None	▼
Each Label Prints	Order Number	▼
Action on Take Away	Print	▼
Action on Amended Order	No Action	▼
Multiple	-	▼

- Doesn't Print Label For Pizzas
- Doesn't Print Name or Phone Number
- Always Asks to Print
- Stock & Quals on Same Label
- Puts Paid or To Pay On Summary

### Alternate Printer

Type	None	▼
------	------	---

- Prints Delivery Method
- Prints Values
- Prints Address & Telephone No. (for Deliveries)
- No Line Gap

Abort

Save & Exit

More

The Type option is to set the type of printer you have.

The Summary Label option whether or not to have a summary label.

The Each label prints option allows you to choose either the order number printing, No order number or the address for the order.

The Action on Takeaway option allows you to choose whether a label prints or doesn't print for takeaway orders or if you are asked at the end of the order.